



Arkansas Department of Health

5800 West Tenth St. Suite 400 • Little Rock, Arkansas 72204 • Telephone (501) 661-2201

Governor Asa Hutchinson

José Romero, MD, Secretary of Health

December 23, 2020

██████████, Administrator
Little Rock Family Planning Services, PLLC
#4 Office Park Drive
Little Rock, AR 72211

RE: Licensure Abortion Clinic Complaint Survey
Conducted 12/22/2020

Dear ██████████:

Little Rock Family Planning Services, PLLC is considered to be in compliance with applicable provisions of the Rules and Regulations for Licensure. We appreciate the cooperation of the facility staff during the survey.

If you have any questions, please call (501) 661-2201.

If we may be of assistance at any time, please call (501) 661-2201.

Sincerely,

Nell Smith, Branch Chief
Health Facility Services
Arkansas Department of Health

/LS

COMPLAINT SURVEY

DATE: December 23, 2020

RE: Provider # 000103
Little Rock Family Planning Services, PLLC
#4 Office Park Drive
Little Rock, AR 72211
Administrator: [REDACTED]
Telephone #: ([REDACTED])

SUBJECT: State Agency Control #: 21-027

The complaint was surveyed on 12/22/2020. An entrance conference was conducted with Facility Representatives at 11:40 AM. The Facility Representatives were informed the purpose of the visit was to conduct a complaint survey. At that time the complaint was reviewed.

The Complainant was received through the Arkansas Department of Health online complaint process on [REDACTED] at [REDACTED] PM and alleged: *"I was at the Little Rock Family Planning abortion mill this morning at [REDACTED]. The dad spoke to me coming from (Named City) and told me they had already tried to have an abortion in (Named City) but were denied because he said the reason for aborting the baby was a suspected disability of trisomy 18. I know for a fact doctors make mistakes as this past fall we had a mother sidewalk counseling alongside us who's Dr. also insisted abortion for her trisomy 18 baby except this mom chose life and her baby was absolutely healthy and well as she had the child present doing sidewalk counseling. This morning this dad (Named) brought his girlfriend (Named Patient) to kill their baby at 22 weeks age. This dad told me they came yesterday (which I have two I witnesses that saw him, (Two Named Persons)) and had the abortion at 8:30 AM today. This violates the 72 hour waiting period as stated by Arkansas Law as well as being passed the legal gestational age in Arkansas at 22 weeks. I believe the reason the abortionist did not do the 72 hour waiting period is because he already knew the baby was too far along.*

(Named Person) told me his girlfriend (Named Patient) and him named the baby (Named Patient) and that they came to Little Rock Family Planning Clinic because it was the only abortion mill they could find that would do this abortion after being denied in (Named State).

I strongly encourage a surprise inspection of the Little Rock Family Planning facility before noon on [REDACTED]. There is a mole at the Dept Of Health who tips off Little Rock Family Planning far in advance of any inspections so it would need to be done through the attorney generals office or someone else of more confidence at the ADH.

The room to look for would be labeled "POC" meaning products of conception and as the workers jokingly say parts of children room. I strongly insist and believe that finding this "POC" room and locating baby (Named Baby)'s body parts will clearly show laws broken here in Arkansas.

The truck driving on [REDACTED] from (Named City) picks up the baby body parts so it would absolutely be imperative the inspection occur before that happens. This is very much another (Named Facility) abortion facility where laws are broken and babies lives are ended. Please call me at [Listed phone #] to speak to me directly about what occurred this morning. Godspeed."

The following Sections were reviewed:

Rules and Regulations for Abortion Clinics in Arkansas Department of Health
Section 3 Definitions
A.C.A. § 20-16-1703

The Sections were considered met. Deficiencies were not cited.

The following items were reviewed:

Consent form AS4010
National Abortion Federal Policy Guidelines December 2017
31 Clinical records
Staff interviews

Complaint findings.

An interview was conducted with Agency Personnel #1 on 12/22/20 at 11:45 AM. They provided the following document the facility utilizes guidance from the National Abortion Federation titled "National Abortion Federation Clinical Policy Guidelines, December 2017" as the policy for the process for determining gestational age.

Review of 31 clinical records showed no abortion procedure, medical or surgical, occurred after 20 weeks gestational age.

Review of 31 clinical records showed no abortion procedure, medical or surgical, occurred prior to the 72-hour timeframe.

There was no evidence any abortion procedure was performed outside the required timeframes.

An exit conference was conducted with Facility Representatives on 12/22/2020 at 12:40 PM. The complaint was not substantiated. Deficiencies were not cited. State Agency recommends no further action.

SUMMARY LISTING OF SAMPLED CASES
RE: State Agency Complaint Number 21-027

SAMPLE: 31 clinical records for patients receiving either medical or surgical abortions were reviewed.

SELECTION: The clinical records selected were all patients having a surgical abortion on [REDACTED] and [REDACTED]

CRITERIA: The criteria utilized to select the clinical records was all patients receiving either medical or surgical abortion on [REDACTED] and [REDACTED].

Printed: 12/22/2020
Due Date: 02/05/2021
Priority: Non-IJ High

INTAKE INFORMATION

Intake Number: AR00025975
Facility ID: ABOR00001
Provider Number:

PROVIDER INFORMATION:

Name: LITTLE ROCK FAMILY PLANNING SERVICES, PLLC
Address: #4 OFFICE PARK DRIVE
City/State/Zip/County: LITTLE ROCK, AR, 72211, PULASKI
Telephone: [REDACTED]

License #: [REDACTED]
Type: AB
Medicald #: [REDACTED]
Administrator: [REDACTED]

INTAKE INFORMATION:

Intake Number: AR00025975
Taken by - Staff: STAVE, LIZ W.
Location Received: HFS HHA COMPLAINT TEAM
Intake Type: Complaint
Intake Subtype: State-only, licensure
SA Contact: DAVIS, LIZ
STAVE, LIZ W.
RO Contact:
Responsible Team: HFS HHA COMPLAINT TEAM
Source: Other

Received Start: 12/22/2020 At 07:58
Received End: 12/22/2020 At 07:58
Received by:
State Complaint ID: 21-027
CIS Number:
External Control #:

COMPLAINANTS:

Name	Address	Phone	Email
[REDACTED]	[REDACTED]	H: [REDACTED]	[REDACTED]

Link ID: 20MQJ8
Confidentiality Requested: Y

INTAKE DETAIL:

Date of Alleged Event: Time: Shift:

Standard Notes: I was at the Little Rock Family Planning abortion mill this morning at [REDACTED]. The dad spoke to me coming from [REDACTED] and told me they had already tried to have an abortion in [REDACTED] but were denied because he said the reason for aborting the baby was a suspected disability of trisomy 18. I know for a fact doctors make mistakes as this past fall we had a mother sidewalk counseling alongside us who's Dr. also insisted abortion for her trisomy 18 baby except this mom chose life and her baby was absolutely healthy and well as she had the child present doing sidewalk counseling. This morning this dad [REDACTED] brought his girlfriend [REDACTED] to kill their baby at 22 weeks age. This dad told me they came yesterday (which I have two I witnesses that saw him [REDACTED] & [REDACTED] and had the abortion at [REDACTED] today. This violates the 72 hour waiting period as stated by Arkansas Law as well as being passed the legal gestational age in Arkansas at 22 weeks. I believe the reason the abortionist did not do the 72 hour waiting period is because he already knew the baby was too far along. [REDACTED] told me his girlfriend [REDACTED] and him named the baby [REDACTED] and that they came to Little Rock family planning clinic because it was the only abortion mill they could find that would do this abortion after being denied in [REDACTED]. I strongly encourage a surprise inspection of the Little rock family planning facility before noon on [REDACTED]. There is a mole at the Dept Of Health who tips off Little rock family planning far in advance of any inspections so it would need to be done through the attorney generals office or someone else of more confidence at the ADH. The room to look for would be labeled "POC" meaning products of conception and as the workers jokingly say parts of children room. I strongly insist and believe that finding this "POC" room and locating baby [REDACTED] body parts will clearly show laws broken here in Arkansas. The truck driving on [REDACTED] from [REDACTED] picks up the baby body parts so it would absolutely be imperative the inspection occur before that happens. This is very much another [REDACTED] abortion facility we are laws are broken and babies lives are ended. Please call me at [REDACTED] to speak to me directly about what occurred this morning. Godspeed, [REDACTED]

Extended RO Notes:

Extended CO Notes:

ALLEGATIONS:

Category:
Sub-category:

Category:
Sub-category:

Seriousness:

Details:

Transplant Program Type:

Printed: 12/22/2020

Due Date: 02/05/2021

Priority: Non-IJ High

INTAKE INFORMATION

Intake Number: AR00025975

Facility ID: ABOR00001

Provider Number:

Reason for Restraint:

Cause of Death:

END OF INTAKE INFORMATION

ALIAS IDENTIFICATION WORKSHEET

Provider Name: <i>Little Rock Family Planning Services. PLLC</i>		Provider # <i>000103</i>	Survey Exit Date: <i>12/22/2020</i>
#	Patient Identifier	#	Patient Identifier
1		23	
2		24	
3		25	
4		26	
5		27	
6		28	
7		29	
8		30	
9		31	
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
PERSONNEL INTERVIEWED		WORKING TITLE	DATE
01		<i>Administrator</i>	<i>12/22/2020</i>
02			
03			
04			

ENTRANCE AND/OR EXIT CONFERENCE ATTENDANCE RECORD

AGENCY: Little Rock Family Services, PLLC

PROVIDER 000103

ENTRANCE CONFERENCE Date: 12/22/20 Time: 11:40 AM

SIGNATURE	PRINT NAME	PRINT TITLE	DATE
[Redacted]	[Redacted]	Surveyor	12/22/20
[Redacted]	[Redacted]	Surveyor	12/22/20
[Redacted]	[Redacted]		12/22/20

EXIT CONFERENCE Date: 12/22/20 Time: 12:40 PM

SIGNATURE	PRINT NAME	PRINT TITLE	DATE
[Redacted]	[Redacted]	Surveyor	12/22/20
[Redacted]	[Redacted]	Surveyor	12/22/20
[Redacted]	[Redacted]		12/22/20

Record count	Pt Identification	Type Procedure	Date/time Counseling	Date/time procedure	Time (hours) between Counseling & procedure	Timeframe > 72 hrs	Gestational Age <20 wks	Doc of post-fertilization age	Measurement utilized to determine GA
1					167.25	YES	YES	YES	
2					236.20	YES	YES	YES	
3					191.27	YES	YES	YES	
4					189.92	YES	YES	YES	
5					74.55	YES	YES	YES	
6					97.33	YES	YES	YES	
7					695.97	YES	YES	YES	
8					96.83	YES	YES	YES	
9					195.25	YES	YES	YES	
10					97.77	YES	YES	YES	
11					167.45	YES	YES	YES	
12					188.75	YES	YES	YES	
13					75.58	YES	YES	YES	
14					239.42	YES	YES	YES	
15					241.65	YES	YES	YES	
16					262.33	YES	YES	YES	
17					192.63	YES	YES	YES	
18					268.73	YES	YES	YES	
19					191.25	YES	YES	YES	
20					96.58	YES	YES	YES	
21					334.37	YES	YES	YES	
22					332.40	YES	YES	YES	
23					672.62	YES	YES	YES	
24					189.67	YES	YES	YES	
25					215.75	YES	YES	YES	
26					406.35	YES	YES	YES	
27					238.57	YES	YES	YES	
28					194.78	YES	YES	YES	
29					190.53	YES	YES	YES	
30					191.92	YES	YES	YES	
31					194.58	YES	YES	YES	

GA Gestational age
 CRL Crown rump length
 GS Gestational sac
 BPD Biparietal diameter (diameter of the head)

Health Facility Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROV DER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ABOR00001	(X2) MULT PLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/22/2020
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NAME OF PROVIDER OR SUPPLIER LITTLE ROCK FAMILY PLANNING SERVICES, PLLC	STREET ADDRESS, CITY, STATE, ZIP CODE #4 OFFICE PARK DRIVE LITTLE ROCK, AR 72211
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC ENCIES (EACH DEFIC ENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENT FY NG INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
1 000	<p>LICENSURE MEMO TAG</p> <p>On 12/22/20 at 11:40 an entrance conference was conducted with Facility Representatives. The Representatives were informed the purpose of the visit was to conduct a complaint survey.</p> <p>On 12/22/20 at 12:40 an exit conference was conducted with Facility Representatives. The Representatives were informed no deficiencies were cited.</p>	1 000		

LABORATORY D RECTOR'S OR PROV DER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE