

FilingDate	Description	Facility Name	FacilityAddress
01/31/21	Not following COVID guidelines. Owner and guest refuse to wear mask. No social distance. Owner serving food and alcohol without gloves on.	CAFE HAVANA	7309 Kanis Rd SUITE 630 RD STE 630 Little Rock, AR 72204
01/31/21	Only one employee was properly wearing a mask per COVID guidelines. Most employees actually working with the food didn't even have a mask on their faces at all. The 3 or so that did, were wearing them below their chins. The employee wearing the mask was the person working the register. The manager had his mask pulled down under his chin as well.	MCDONALD'S	3195 BILL FOSTER MEMORIAL DRI. P.O. BOX 1428 CABOT, AR 72
01/30/21	Restaurant was at full capacity with people waiting out the door to get in. There was not 6 ft between tables, every table, the bar and all booths in the restaurant were occupied. Servers and greeters were not wearing masks. There was a most likely almost 100 people inside the restaurant.	CANTINA CINCO DE MAYO	23 Rahling Cir Ste A1 Little Rock, AR 72223
01/30/21	Second attempt to get donuts here and they're still not wearing masks. I mentioned it this time and was rudely told they don't suggesting the virus is fake. Will never return but this beyond acceptable that they're openly flouting the health precautions, the laws, and aggressively verbally attacking customers who ask about it.	MARKS DONUT SHOP INC	4015 CAMP ROBINSON ROAD North Little Rock, AR 72118
01/30/21	No employees were wearing their mask. You can see the kitchen from the front no one in the kitchen cooking the food we're wearing mask or gloves. Two employees were up front huddled together without mask and the guy that waited on me had no mask.	PIZZA PRO OF LONOKE	106 NW Front St Lonoke, AR 72086
01/30/21	Extremely crowded, people waiting for a table in a very small space touching shoulders. It looked like every table being used. 10 minute wait, handed me a buzzer and said 10 mins. It was just completely packed. I left immediately feeling completely unsafe in the environment.	CANTINA CINCO DE MAYO	23 Rahling Cir Ste A1 Little Rock, AR 72223
01/30/21	This restaurant had proper signage and hand sanitizer etc. However they were not using paper one time use menus and were using nasty plastic menus that were hardly sanitary. In addition even though there were plenty of empty tables nearby they seated another party at the booth right next to the one me and my two friends were seated at. They are not using proper social distancing in their seating. I will not be returning to this restaurant until the pandemic is over.	CACTUS JACK'S	4120 E McCain Blvd Suite 116 North Little Rock, AR 72117
01/29/21	An employee called in stating first that she has spoken to managers on several occasions about the conditions of the store she is working in and the comment was made by managers that they can not shut the store down to take care of the problems. The caller states that the store is infested with roaches. There is also slime around the soda machine, that up under the prep tables and the tables they prepare the sandwiches on there is stuff caped to the floors as well as loose and broken tiles.	McDONALD'S-MILITARY	1023 Military Rd RD Benton, AR 72015

01/29/21	<p>Went out to eat at Colton's and was on south side by the front hostess and over heard that a employee got a phone call today saying he was positive for covid and the staff was scared to be there cause the guy had been working all week. Now it is my understanding that they should close down at least for couple days due to it's survival potential on surfaces. But we just paid are bill and said thank you. So at 9:30 I'm driving home from Walmart and u have to drive by there. It is still in full mode open. People going in and out. Even if the person Wasnt showing sign neither did the guy that my dad sold car too and. My father passed last nov due to this kind of stuff and people not realizing the harm is real.</p>	COLTON'S STEAKHOUSE AM820 HWY 62/65 NORTH HARRISON, AR 72601
01/29/21	<p>client called office to complain that this restaurant is not following COVID-19 GUIDELINES. the customers are not spread apart, RESTAURANT IS FULL TO CAPACITY.</p>	HIBACHI SUSHI BUFFET 4334 Central Ave Ste A Hot Springs, AR 71913
01/29/21	<p>client called to complain that she found a dead cockroach cooked on her pizza;</p>	ITALIAN GARDEN DINING 1007 Highway 62 W Mountain Home, AR 72653
01/29/21	<p>client called office to complain that this restaurant is not following covid-19 guidelines; she was dining in with her spouse on Monday night, 01/25/2021 she said that the restaurant is filled up to capacity; she spoke with the manager and he said he just shrugged his shoulders and doesn't care about it.</p>	PAD THAI CUISINE 7805 Rogers Ave Ste A Fort Smith, AR 72903
01/29/21	<p>My party of 4 was seated at a table top of 6. The 6 tablet top behind us, barely 2 feet away was full. A booth to was full across from our party was full and was less than 6 feet away. As customers came in the door the were huddled in the doorway waiting to be seated. All 4 high tops near the bar were completely full and about 3 feet apart. Two gentlemen were allowed to enter the restaurant and were seated without masks. My first trip to a restaurant since last March and might be my last one. Our party did not feel safe nor did we feel the restaurant was making an attempt to follow the covid 19 rules. When patrons removed their masks to eat, we could have touched them.</p>	HOMER'S WEST 9700 N Rodney Parham Rd Ste A Little Rock, AR 72227
01/29/21	<p>On 1/28/21 about 4-4:30 PM complainant went through drive through. He could see employee urinating in bathroom from drive through window since the bathroom did not have a door on it. Employee urinated and did not wash hands. The employee then prepared the tamale and went across the road to another building, possibly Big Tasty Greens, to heat item up. He returned and tried handing it to the customer, who refused item at that time.</p>	CHICAGO BOB'S LLC 28 Paul Wood Ln Mountain Home, AR 72653
01/29/21	<p>Caller stated that he experienced many customers not wearing masks. When he asked the Customer Service Manager (Eric) if they were enforcing the state mask mandate, he said that they were only encouraging customers to wear them, but not requiring them to.</p>	HARP'S 117 Food Store 715 N 2ND ROGERS, AR 72756

01/28/21	<p>The mask mandate is not being followed, social distancing guide lines not being followed. Complainant reports first hand that The Ohio club is not following mask mandate and social distancing while in the kitchen. Complainant stated she is an employee there and the manager is not requiring them to wear mask while cooking in the kitchen.</p>	OHIO CLUB	336-A CENTRAL AVENUE HOT SPRINGS, AR 71901
01/28/21	<p>Complainant stated the young lady who was a white female waiting on me at the drive-thru didn't have on a mask when she opened the window and handed me my drink. I looked through the window and several other workers behind the counter a white male and a black female and they didn't have on mask. I think this is unsafe for customers no one behind the counter had on mask and they weren't able to social distance in those small quarters.</p>	CHARROS	2500 OLIVE STREET PINE BLUFF, AR 71601
01/28/21	<p>Lady just called stating that Sonic in Mammoth Spring needs an emergency inspection. State that this her second day of work there and that ON ONE Is Wearing Gloves or Wearing Mask, from the cook to the car hoops. Cook has long beard and NO Net covering. Cook touching cheese with bare hands. She is very disgusted and states that tomorrow will be her last day she didn't want to leave them hanging. Supposedly she worked at Shorty's Rib Shack and she states she's never seen such a nasty mess. A Covid Assessment and Complaint Inspection were performed on 2/1/21 with no violations noted on either. The manager and I spoke about bare hand contact, hair restraints, and the covid guidelines during the inspection. The Covid Assessment is attached below and the Complaint Inspection is #201154.</p>	SONIC OF MAMMOTH SPRINGHWY. 63 AND HILL STREET MAMMOTH SPRING, AR 72554	
01/28/21	<p>CLIENT called to complain that she bought a pizza and when she took a bite out of it; she spit out a used band aid. when she showed the manager the pizza and the chew up band aid, the manager said that oh none of my employees were wearing band aids.</p>	UPPER CRUST THE	1810 HIGHLAND SUITE D JONESBORO, AR 72401
01/28/21	<p>I believe this establishment was going down hill on cleanliness prior to covid but now I think their focus is more on covid and even less on Clemson if. The grills had old food pulled up. No roaches this time but Definitely could use a visit that's not covid related but food safety. email header and facility information provided by complainant: From: Wufoo no-reply@wufoo.com Sent: Thursday, January 28, 2021 11:52 PM To: ADH Environmental Health adh.ehs@arkansas.gov Subject: Food Protection [#2541] Complaint/Feedback reported by: * Meagan Head Phone Number * (573) 717-0289 Email * meagan.head14@gmail.com Date of Occurrence * Thursday, January 16, 2020 Time of Occurrence * 6:00:00 PM Name of Establishment * Shoguns Address * Walton Blvd Na United States</p>	SHOGUN BENTONVILLE	3606 S. E. METRO PARKWAY BENTONVILLE, AR 72712

01/28/21	Complainant said that he was shopping in the store and saw a rodent. Not wearing gloves when prepping food, and cooking food. I often have to get them to re-make the food they were trying to serve me without gloves. I often see them wipe their nose and make food, touch their mouth and make food, move food from grill to prep area without gloves. I am getting fed up with it. There are some times when I see the employees take a nugget and dip it into the McRib container and eat the nugget. Enough is Enough already.	Food Smart #12	3101 W 28th Ave Pine Bluff, AR 71603
01/28/21	They were not following the mask mandate. They served customers that were not wearing masks. When I complained they said that the owner said that they had to serve customers who refused to wear masks. It's my understanding that this is a violation of health code.	MCDONALD'S OF GLENWOC47 Highway 70 E Ste B E STE B GLENWOOD, AR 71943	
01/28/21		PATRICK'S BURGERS	4300 Rogers Ave Fort Smith , AR
01/28/21	Iâ€™m here at a league bowling night at Millennium Bowl in North Little Rock, and many people arenâ€™t wearing masks in here. They also serve food and have a bar. The place isnâ€™t enforcing the mandate.	MILLENNIUM BOWL INC.	7200 COUNTS MASSCE ROAD North Little Rock, AR 72113
01/27/21	Caller stated the establishment is not following COVID guidelines of wearing a mask or putting up signage.	INTENZE IMAGES	1214 AIRPORT ROAD HOT SPRINGS, AR 71913
01/27/21	Employees not wearing masks, no signage posted requesting patrons wear face coverings or to socially distanceCorrective action: spoke with a employee (mgr not available) about the complaint on 1-27-21. Observed employee not wearing face covering when I arrived but properly wearing a face covering after discussing the complaint. Also recommended posting signage at the entrance requesting patrons also wear face coverings	THE HEALTHY HUB	E 3526 E Race Ave AVE SEARCY, AR 72143
01/27/21	I visited the restaurant twice at approximately 7 and 8pm. Window workers wore required face masks but other workers in food prep did not even have a mask. Restaurant is constructed as drive-through only. The building is very small and all interior is food-prep area. Manager was speaking to workers with mask pulled down over face.	MEX TO GO	11406 WEST MARKHAM LITTLE ROCK, AR 72211
01/27/21	Not all employees are wearing masks as directed. These restaurants need to take it seriously. There are other restaurants in Cherokee Village, Highland, Hardy, and Williford that are not following the directive. The local health department needs to be visiting local establishments to ensure they are complying.	MEACHAM'S FAMILY RESTA	191 HWY 62/412 WEST ASH FLAT, AR 72513
01/27/21	Caseys general store at 1531 s 8th street multiple guest without mask at 0600 on 1/27/2021	CASEY'S GENERAL STORE	1531 S. 8th St. Rogers, AR 72756
01/27/21	Facility is not enforcing face mask mandate	DOLLAR TREE #07228	170 US 62-412 Ash Flat, AR 72513
01/27/21	Went through the drive thru and it was very unsanitary. They were bare handing chicken nuggets and I found a hair in my French fries. They were not wearing masks in the kitchen. Just disgusting.	WENDY'S 23	2206 NORTH REYNOLDS ROAD BRYANT, AR 72022

01/27/21	Lady called and stated that employee was wearing mask under her nose. She stated that the employee touched her nose before bagging her food.	POPEYES	Camden, AR
01/27/21	caller states that all of the customers are now wearing masks. She asked the employee why the customers are not wearing masks and the lady said she can not make them wear masks and corporate office stated that they can't make them wear them either. Caller states the corporate office is Fleming Foods out of Oklahoma.		ALLEN'S DISCOUNT GROCE#60 SUGAR CREEK CENTER BELLA VISTA, AR 72714
01/27/21	While waiting on my food (in the drive-thru line), I witnessed the food handler touching my food with their bare hands. The entire kitchen looked very unsanitary, no one was wearing gloves, hair nets, or masks. Once I received my food and began to eat - I noticed a black hair in my french fries. I was so disgusted, I immediately threw everything in the trash. This establishment has been a favorite of my family's for the past 10 years. We have noticed a steady decline in cleanliness and service over the past 3 years; so we stopped going for about a year. Last night was our first night back and we were hopeful that they had made some changes. However, we were disappointed and disgusted beyond belief. This establishment needs IMMEDIATE ATTENTION and new management.	WENDY'S 23	2206 NORTH REYNOLDS ROAD BRYANT, AR 72022
01/27/21	Not following state mask mandate. caller states cook's don't follow state mask mandate. Manager claims he tells them to wear them Covid Assessment was performed on 1/29/21 with no violations noted. The assessment is attached below.	REBEL TIME OUT II	2379 HWY 62/412 HARDY, AR 72542
01/27/21	not following mask mandate. Caller states cooks don't follow mask mandate. Covid Assessment was performed on 1/29/21. It is attached below. Observed no mask violations during the inspection.	Artisan Restaurant	190 Hwy 62/412 Ash Flat, AR 72513
01/27/21	caller complaining about Venezia's restaurant in Searcy. Said the employer doesn't check temperature before seating and of employees before work, over fills the restaurant, seats people less than 6 feet apart, don't clean menus, and staff in kitchen don't wear masks and gloves. Employer went to Europe didn't quarantine when returned. Not complying with business limitations directive phase !! Spoke with owner about complaint on 1/28/21. Establishment was following all covid guidelines as should be when complaint addressed. Assessment completed.	VENEZIA'S ITALIAN GRILL	2841 E Race Ave Searcy, AR 72143
01/27/21	received an anonymous call from an ex employee that this bakery warehouse is very unsanitary. there are mold inside and outside of the building; the bathrooms are very filthy.	Flowers Baking of Batesville	5750 Commerce Ct CT Sherwood, AR 72120
01/27/21	Not following state mask mandate, not following social distancing. Complainant stated that she was a first hand witness to none of teaching staff wearing masks or social distancing during parent pickup, and also while at the front desk entering the building.		SOUTHWEST CHRISTIAN AC11301 GEYER SPRINGS ROAD LITTLE ROCK, AR 72209

01/27/21	When shopping in this store, I noticed a very foul smell. Then on the pet food isle there was a rat and rat feces could be seen in several places around the store. You can also see the rats crawling in the ceiling insulation. This can not be safe for the groceries and/or for the employees working in this environment.	FAMILY DOLLAR STORE #11S 1302 S Pine St ST Cabot, AR 72023
01/27/21	Email from Central Office stating: Caller states that the manager and numerous employees are not following our mask mandate. Also, majority of the employees work in the back with the food.	FLYING BURGER 704 S Timberlane Dr El Dorado, AR 71730
01/27/21	Mask Mandate not being followed: Caller stated that she went into a business on 1/23/21 and none of the employees or people inside wore masks.	KING PINS FAMILY ENTERT/1490 Hwy 412 West Siloam Springs, AR 72761

From: Wufoo (no-reply@wufoo.com) Sent: Wednesday, January 27, 2021 11:18 PM
 To: ADH Environmental Health (adh.ehs@arkansas.gov)
 Subject: Food Protection [#2537] Complaint/Feedback reported by: * John Doe Phone Number * (555) 555-5555 Email * anon@gmail.com
 Date of Occurrence * Wednesday, January 27, 2021
 Time of Occurrence * 6:30:00 PM
 Name of Establishment * Wellington's
 Address * 7253 W Sunset Springdale, AR 72762 United States

01/27/21	Describe the violation or provide feedback below: * People were walking around in a group larger than 10 with no masks on. It was very uncomfortable and against COVID-19 Health standards. The seating arrangements were also all in close quarters all over the restaurant, definitely not 6 feet in between tables and no tables or bar seating are marked as "do not seat" areas. As a citizen I am concerned for peoples safety from coronavirus in the establishment	WELLINGTON'S 7253 W Sunset Ave Ste F Springdale, AR 72762
01/27/21	Bed bugs at the Love's truck stop. An employee called to say another employee is bringing bedbugs to the store on their clothing, sleeping at store and doing laundry at the store. Say the store is infested.	LOVE'S TRUCK STOP 8060 AR-282 Alma, AR
01/26/21	Business is not forcing people to wear mask	CABOT SUPER STOP 416 EAST PINE CABOT, AR 72023

From: Don DeSpain (rockydon@cox.net) Sent: Tuesday, January 26, 2021 11:31
To: Cary Gray (Cary.Gray@arkansas.gov) Subject: Re: FW: Food Protection [#2407]THIRD COMPLAINT
The Cove at Prairie Creek 14449 AR-12, Rogers, AR 72756
This is now the THIRD complaint I am making about this business. They are completely ignoring and not at all enforcing people wearing masks. I am disabled and I rely on this store but no more because every single time, and I mean every single time I go to this store they are not enforcing and the store is full of people not wearing masks. This happens every single time. I have complained to this department twice before and it is all well documented. My next call will be to the media and I will share everything with them including video of this store ignoring the governors mandate. Your organization is trying and I respect that but it is time to enforce this non-compliance with something more than a report.

01/26/21

PRAIRIE CREEK COVE 14449 EAST HWY 12 ROGERS, AR 72756

Complainant stated he bought great value eggs and sausage patties from Walmart Super Center and felt sick after consuming them. He stated that he noticed the eggs look like they have tiny needle holes with bubbles coming out when he puts them in hot water. This has happened on the past few egg cartons he has bought. He also stated that the sausage patties smelled funny like cow manure.

01/26/21

WAL MART SUPERCENTER 3509 EAST RACE AVENUE SEARCY, AR 72143

The place is dirty, staff doesn't wear gloves when serving food, the floors aren't moped

01/26/21

LITTLE ROCK COMPASSION 4210 ASHER LITTLE ROCK, AR 72204

Cooks are refusing to wear gloves while preparing food.

01/26/21

BUFFALO WILD WINGS 14800 Cantrell Rd Little Rock, AR 72223

We ate a meat pizza a take out order I had a small slice and my husband ate a majority and we both have food poisoning this morning he worse than me as I didn't eat nearly as much.

01/26/21

GRADY'S PIZZA & SUBS INC 10901 N Rodney Parham Rd Little Rock, AR 72212

Samantha's Tap Room has not closed when any of their employees test positive for Covid-19. Samantha's has not made employees who were exposed to positively tested people quarantine, but has enforced they come in for work. Samantha's has not made their employees get tested when one person is positive for Covid-19. This has been for the duration of the pandemic and not just the month of January.

01/26/21

SAMANTHA'S TAP ROOM & 1322 Main St Little Rock, AR 72201

Employee not wearing mask and telling customers it is ok not to wear one. After the complainant told employee about the mandate for masks employee stated it is not true.

01/26/21

PANTHERS STATION S 61C South Broadway Greenbrier, AR 72058

Caller called and bought some beer bratwurst at Allen's at Bella Vista. When she got home she could not find an expiration date so she called the company that makes it and they told her it should be frozen but caller states it is not in the frozen section it is in the refrigerated section.

01/26/21

ALLEN'S DISCOUNT GROCE#60 SUGAR CREEK CENTER BELLA VISTA, AR 72714

Report from Branch Chief that mask are not being used in this facility.

01/26/21

Wal Mart Super Center 171-F(950 California Ave SW AVE SW Camden, AR 71701

From: Wufoo no-reply@wufoo.com Sent: Tuesday, January 26, 2021
5:59 PM To: ADH Environmental Health adh.ehs@arkansas.gov Subject:
Food Protection [#2531] Complaint/Feedback reported by: * Natalie Bryan
Phone Number * (408) 835-2285 Email *
nabryan59@gmail.com Date of Occurrence * Friday, January 15,
2021 Time of Occurrence * 7:30:00 PM Name of Establishment *
JJ's Address * 5400 Phoenix Ave
Fort Smith , AR 72903 United

States Describe the violation or provide feedback below: * Does not follow
CDC Guidelines, the bartender has a mask on under her chin, no gloves,
people sitting at the bar next to each other not wearing masks, no social
distancing, this has been going on....the restaurant does not have a limit on
how many people are in the restaurant at a time. It's unsafe. Covid 19
breeding ground. This has been going on as I pick up food there for delivery
and see it all the time. I have a list of restaurants that don't follow CDC
guidelines. It's sad.

01/26/21

JJ'S GRILL

5400 PHOENIX AVENUE, STE 1 FORT SMITH, AR 72903

From: Wufoo no-reply@wufoo.com Sent:
Tuesday, January 26, 2021 5:47 PM To: ADH
Environmental Health adh.ehs@arkansas.gov Subject:
Food Protection [#2530] Complaint/Feedback reported by: * Natalie Bryan
Phone Number * (408) 835-2285 Email *
nabryan59@gmail.com Date of Occurrence * Saturday, January
16, 2021 Time of Occurrence * 7:00:00 PM Name of
Establishment * Anthony's Italian Restauraunt Address *
3115 Cavanaugh Rd Fort Smith , AR
72908 United States

Describe the violation or
provide feedback below: * This restaurant packs them in and does not
follow CDC guidelines!! I pick up food from them for delivery and it has
always been nerve racking to go in because it's good food and always
packed!!! People rarely need to wear their mask and when I said something
about it the waitress said that the rule doesn't apply to them. WHAT!?!?
Tables are right next to each other...people in booths back to back....tables
next to each other in the center of the restaurant next to other families and
tables, NO SOCIAL DISTANCING going on in there...big family parties are
being held there. This is a Covid 19 outbreak waiting to happen. This has
been going on...no specific date...it's always like this when their busy.

01/26/21

ANTHONY ITALIAN RESTAUI3115 Cavanaugh Rd . Fort Smith, AR 72908

From: Wufoo no-reply@wufoo.com Sent: Tuesday, January 26, 2021 5:37 PM To: ADH
 Environmental Health adh.ehs@arkansas.gov Subject: Food Protection [#2529] Complaint/Feedback reported by: * Natalie Bryan
 Phone Number * (408) 835-2285 Email * nabryan59@gmail.com Date of Occurrence * Tuesday, January 26, 2021 Time of Occurrence * 12:00:00 PM Name of Establishment * Golden Wok Chinese Buffet Address * 2308 Fayetteville Rd Ste 500 Van Buren, AR 72956 United States Describe the violation or provide feedback below: * I am a food delivery driver and every time I go in that restaurant I see people all sitting together. No spacing them out. People come in and sit down, then remove their masks....before they have their food and drinks....people sit at the tables right next to each other. No skipping tables.

01/26/21	Golden Wok Chinese Buffet	2308 Fayetteville Road #500 Van Buren, AR 72956
01/25/21	Johnny B's Grill	211 S.W. Avenue El Dorado, AR 71730
01/25/21	The Dawg House	4 Damascus Rd Quitman, AR 72131
01/25/21	Chili's	420 North 46th . Rogers, AR 72756
01/25/21	Fresh Fish Market	607 SE 5th St Bentonville, AR 72712
01/25/21	10402 Mabelvale LLC	10402 Mabelvale West Rd Mabelvale, AR 72103
01/25/21	Burger King 4538	4227 Camp Robinson Road North Little Rock, AR 72118
01/25/21	J-Towns Grill	2612 E Johnson Ave Jonesboro, AR 72401
01/25/21	Dolce Vita	111 Ponderosa Ln Ste A LN STE A Hot Springs, AR 71909

01/25/21	Someone called in stating that in Captain D's on Broadway in West Memphis stating that the cooks are not wearing their mask correctly.	CAPTAIN D'S 6117	265 WEST BROADWAY WEST MEMPHIS, AR 72301
01/25/21	Text from complaint sent from Central Office:No covid restrictions being followed no mask or social distancing also no gloves worn.	TIN TOP DINER	400 Highway 274 Camden, AR 71701
01/25/21	Caller stated restaurant not following social distancing and mask mandate. Customers are seated at every table and not using 6 food rule. Noticed the workers are not wearing masks correctly with mask below nose.Issue addressed with Covid Assessment 1/28/2021	QUITMAN CATFISH BARN	199 Rosebud Rd Quitman, AR 72131
01/25/21	Email as written: Covid complaint not wearing masks etc. Please check.	DONALD W REYNOLDS YMC207 NORTH MAIN	WARREN, AR 71671
01/25/21	The manager and employees are not wearing masks around each other and sometimes the children. There has been 1 maybe 2 confirmed cases, but the complainant does not know the name of the positive testers.	SMART START ACADEMY, L	3005 Dave Ward Dr CONWAY, AR 72034
01/25/21	Caller stated that the facility had unsanitary conditions. Food handlers were touching food without wearing gloves.	LITTLE ROCK COMPASSION	4210 ASHER LITTLE ROCK, AR 72204
01/25/21	Caller stated: On 1/22/2021, the restaurant had a live band and was overrun with customers not wearing masks or social distancing. Staff were wearing masks but were in NO WAY enforcing the mask mandate and social distancing.	HOPPIN' JOHN'S BAR AND	G3290 N Lee Ave Fayetteville, AR 72703
01/25/21	Not following the state mask mandate	FAMILY DOLLAR STORE #11S	1302 S Pine St ST Cabot, AR 72023
01/25/21	Complainant went into Kroger to get some food at the meat counter. The man behind the counter was not wearing a mask and was being incredibly rude to her when she asked about him not wearing a mask. She did not want food that could be potentially infected by COVID. She asked another employee for his name and they told her that he always acts that way around people of another race. She said he was the only employee she could see was not wearing a mask.	KROGER 625-STORE	855 SALEM ROAD CONWAY, AR 72032
01/25/21	The employees and customers both are not following Mask Mandate at all.	ZIMMERMAN'S EXXON	5223 SOUTH UNIVERSITY LITTLE ROCK, AR 72209
01/25/21	This location is known for not enforcing the mask regulation. The employees do not wear them as well.	PRICKETT'S GROCERY	19225 LAWSON ROAD LITTLE ROCK, AR 72210
01/25/21	Operating without running water	McDONALD'S-BRYANT	N 2214 N Reynolds Rd RD Bryant, AR 72022
01/25/21	Ktichen staff had no mask on.	SAM'S SOUTHERN EATERY	6205 Baseline Rd Little Rock, AR 72209
01/25/21	Customers or staff are not wearing mask. None of the staff are wearing mask while talking to customers.	KIRKLANDS DELI & DESSER	119 E Stephenson Ave Harrison, AR 72601
01/25/21	None enforcement of customers wearing mask.	ARENA SPORTS GRILL	1041 Highland Cir Ste 2 Mountain Home, AR 72653

01/25/21	Email stated, I was working on line saucing and cheesing pizza's and found a baby millipede in the cheese, and 3 of the managers told the AKM to keep working. They didn't change out the cheese or hold service to get it situated. At the end of the night they put the cheese that was used during the day in a container and use it the next day with meat in it. There is cross contamination on both stations.	Hideaway Pizza	8302 Phoenix Ave Fort Smith, AR 72903
01/25/21	Caller claims management is not enforcing CDC guidelines; have temperature screener that sometimes doesn't work and not enforcing workers to use it ; not sanitizing, workers have been exposed to CV19 and management is having them come back to work with negative test and not letting them quarantine. SW 1/25/21 Spoke with Jerry at Shearer's Foods about complaint. Jerry walked me through their screening procedures, their mask policy/trainings/disciplinary actions, and their sanitization and cleaning schedules. Establishment was following all covid guidelines as necessary when visited. Assessment Completed. MB 1/29/21	SHEARER'S FOODS, INC	3636 MEDALLION AVENUE NEWPORT, AR 72112
01/24/21	COVID rules broke no mask employees and customers food was horrible hardly made it home stomach it took an hour and a half to get food very unorganized no silverware and food wasn't cooked thoroughly just awful they said I was only one to complain but people were getting up and leaving they had been open for 4 days I told them they needed to stop and reorganize they said they had been hiring and firing already I still paid for my drinks but told them I wasn't the food I didn't expect not to pay for my drinks but I shouldn't of but never expect something for free	Traleay	3655 Hwy 62/412 Hardy, AR 72542
01/24/21	Text of complaint sent to Central Office:A man came in without a mask. The employee asked if he had one, the man said no, the employee asked if he could go to his car and get one, the man said he doesn't believe in them. The employee took his order and served him anyway.	JAVA PRIMO	614 Main St Arkadelphia, AR 71923
01/24/21	I would recommend checking this restaurant during peak times (weekend brunch). My husband and I went today and it was packed to the point where it did not appear they were regulating capacity. Waiting area was completely full (tons of people in close proximity) to the point where we got up and went outside (prior to attempting to be seated). Once inside, we saw tables were very close together with no partitions and some with large groups of people. Ventilation was horrible. A couple of employees were not wearing masks properly. It was so disconcerting we left without sitting down to order or eat. Again I would definitely do a check during peak times such as weekend brunch. I was shocked at how close together the tables were.	INTERNATIONAL HOUSE OF	4604 W. WALNUT ROGERS, AR 72756

01/24/21	<p>Im not sure if im notifying the right department so please help forward this to where it needs to go if this is the wrong place. I witnessed the cracker barrel of Conway, AR on sunday, Jan.24th break several covid protocols. It was around 11am. The restaurants lobby was FILLED with people waiting to be sat. No way to maintain 6 feet whatsoever. Once seated we noticed that the tables were not spaced apart. I ask the waitress why they weren't following protocols and she responded with a shrug. I put my mask on to walk around the restaurant. The hostess said they were only at 60% capacity but they were well OVER CAPACITY. Every table that could be sat was. I figured yall are closed Sundays and they think they can get away with it. I felt very uncomfortable and we took our food to go.I ask that you please inspect the cracker barrel of conway this next Sunday around 11am to verify and fine them if needed. Thank you.</p>	<p>CRACKER BARREL 276 525 HWY 65 NORTH CONWAY, AR 72032</p>
01/23/21	<p>Restaurant was packed tonight no social distancing. We leftCovid inspection attached to facility page, Facility visited on 1/25/21</p>	<p>COLTONS STEAK HOUSE & 2309 E Parker Rd Suite 100 Jonesboro, AR 72404</p>
01/23/21	<p>After leaving McDonald's I began eating my French fries. I felt something hard while chewing. There was a q tip attached to a fry. Luckily I spit it out. I'm not for sure if this was a q tip an employee used or not. I'm just hoping I don't get sick or anything.Corrective action: discussed the complaint with the manager during a routine inspection on 1-25-21. Discussed the flow of French fry's in the restaurant from holding to cooking to serving and the manager said that they did not have any Q-tips stored anywhere in the restaurant. Observed no evidence of the complaint during the inspection</p>	<p>MCDONALD'S 15989 600 SOUTH MAIN SEARCY, AR 72143</p>
01/23/21	<p>Drove by at 11:10 and the UFC fight was on. Customers were entering the establishment. There were more than10 vehicles parked around on the street. Numerous people were inside the building. It was clear they had not closed at the 11:00 pmTime.</p>	<p>PROSPECT SPORTS BAR A15501 Kavanaugh Blvd Ste D SUITE 110 Little Rock, AR 72207</p>
01/23/21	<p>My wife and I went to Dave and busters in Little Rock on 1/23/21. There is a sign on the door that says masks are required. When we went in there were at least 10 people we could see from the door who were not wearing masks and this includes employees. The building was overly full and no one seemed to care that many people were walking throughout the building without a mask anywhere on their face.</p>	<p>DAVE & BUSTER'S 10900 Bass Pro Parkway Little Rock, AR 72210</p>
01/23/21	<p>I am sitting in the Pizza Ranch in Conway Arkansas and watching person after person go to the bar with no mask or gloves.</p>	<p>PIZZA RANCH 955 Covington WAY Conway, AR 72034</p>
01/22/21	<p>Complainant stated this establishment is primarily a restaurant but also has a bait shop. The employers and employees do not wear face coverings or gloves while preparing food. Nor to they require their customers to wear face coverings. Sitting is not 6 foot distance. This is not the first time I have seen this, it seems to be a daily occurrence.</p>	<p>Medford's Market LLC 109 N Grand Ave Brinkley, AR 72021</p>

01/22/21	Has an really bad gnat problem. Caller stated she has a video recording. Employees are not enforcing mask policy on customers. They also just use plastic barriers by registeres but don't wear masks behind them. Even law	CANTINA LAREDO	205 N University Ave Little Rock, AR 72205
01/22/21	enforcement wont wear masks coming inside. had a phone call who was very upset and threaten to call the governor's office because she said that nothing is being done to shut down this restaurant. she refused to give me her name and she called from a private number. she wanted to complain that the owner and the workers are not following the covid-19 guidelines; workers are not wearing masks and said that a coworker in particular Kelsi does not wear them.Spoke with Manager about complaint. He said they do not have a Kelsi that works for them but he will speak with the employees about following covid guidelines. The establishment was following all covid guidelines when I arrived and an assessment was completed.	DJ'S / ARCH STREET SHELL21209 ARCH STREET	LITTLE ROCK, AR 72206
01/22/21	Went up to the drive through and there were two male employees standing outside taking orders instead of allowing customers to order through the drive through. One of the employeesâ€™ mask was falling down as he was talking to us and he was not standing 6 feet away from the car. He said we werenâ€™t allowed to order through the drive through because the regional manager was concerned about the drive through times, so we would have to order through him. We felt uncomfortable with his lack of wearing a mask properly and not social distancing so we left. I have to wonder if something else is going on at this Taco Bell because there was no one but us in line at the Taco Bell, so the excuse about the drive through times doesnâ€™t make any sense. I thought it would be prudent to report this in case they have some kind of issue with covid that they are not reporting.	BULLDOG RESTAURANT	3614 Highway 367 N Bald Knob, AR 72010
01/22/21	Not wearing a mask while serving at the bar. Never does. All they are worried about is money. Covid inspection on 1/26/21.	TACO BELL 533	2055 MARTIN LUTHER KING JR BVD Fayetteville, AR 72701
01/22/21	There is no separation at the bar, the owner nor the workers wear masks, no patron is required to wear masks. They allow patrons behind the bar, they have mice I saw them pull one off a trap in the restaurant. There is absolutely no one in the establishment that follows COVID guidelines and it is a health concern. Early in the day they have mostly elderly patrons who would be the most susceptible to the virus.	Southside's Backwoods Steak39 Jones Dr	Batesville, AR 72501
01/22/21	A parent called and stated that her daughter works at Dairy Queen in Sherwood and there is now four case of Covid 19 been reported her daughter being one. She states that mask are worn but most of the time not correctly employees wearing under their noses. She also states that the building is not being cleaned and disinfected properly and does not see how when they have not even closed down for a day.	SPRINGHILL TAVERN	2224 Brandon Loop Bryant, AR 72022
01/21/21		DAIRY QUEEN 44464 SHERV1550 Country Club Rd	Sherwood, AR 72120

01/21/21	Complainant stated: The facility has roaches near drink station and in storage area in back of kitchen. The ice cream machine has mold and smells bad. The cooks don't wear gloves when handling ready to eat foods.	SONIC DRIVE IN OF GRAND	4730 GRAND AVENUE	FORT SMITH, AR 72903
01/21/21	Covid complaint of employees not wearing face masks Issue addressed with Covid Assessment 1/21/2021	ANGIE'S HIDEAWAY	2111 Highway 25B	Heber Springs, AR 72543
01/21/21	a client called this office to complain that the manager of this restaurant named ERICK MILLS refuses to wear a mask and not follow COVID-19 guidelines; the client had an altercation with him to put on his mask and he refused.	MOE'S SOUTHWEST GRILL	4834 NORTH HILLS BLVD	3713 NORTH HILLS BLVD. North Little R
01/21/21	APRIL MUNIZ CALLED IN SAYING THAT SHE WENT THROUGH THE DRIVE THRU THIS MORNING FOR BREAKFAST AND STATES THAT NOONE WAS WEARING GLOVES. SHE ALSO STATES THAT AN EMPLOYEE WIPED THEIR FACE WITH THEIR HAND AND CONTINUED MAKING FOOD AND DID NOT WASH THEIR HANDS BEFORE THEY DID. Corrective action: discussed the complaint with the manager on 1-21-21. Discussed glove wearing requirements and proper hand washing procedures	CHICK-FIL-A SEARCY	3683 E. RACE	SEARCY, AR 72143
01/21/21	Complaint received by Central Office stating that the facility is not requiring employees to wear masks.	BURGER KING 18311	1894 Martin Luther King Blvd	Malvern, AR 72104
01/21/21	client called to complain that the manager refuses to wear a mask and not follow COVID-19 guidelines	BRICK OVEN OF CABOT	2051 WEST MAIN STREET	CABOT, AR 72023
01/21/21	client called office to complain that this gas station is not following COVID-19 GUIDELINES; he said that the employees and customers are not wearing masks.	Murphy USA Cabot	208 S. ROCKWOOD	CABOT, AR 72023
01/21/21	client called to complain that this restaurant is selling old cheese and using old bread.	RALLY'S HAMBURGERS	816 712 BROADWAY	LITTLE ROCK, AR 72201
01/21/21	Complainant stated that he had purchased 3 drinks and that they tasted like cleaning solution, complainants wife had one of the drinks and it burnt her tongue. Complainant went back at a different time and got a cup of ice and it tasted like cleaning solution.	SONIC DRIVE IN OF FORRE	1811 N Division St	Forrest City, AR 72335
01/21/21	Complaint called in to Central Office that Manager of facility is not wearing a mask in accordance with COVID guidelines.	HOPE VALERO	2112 N Hazel St	Hope, AR 71801

From: Wufoo (no-reply@wufoo.com) Sent: Thursday, January 21, 2021 11:51 AM
 To: ADH Environmental Health (adh.ehs@arkansas.gov)
 Subject: Food Protection [#2498] Complaint/Feedback reported by: * carrie canady
 Phone Number * (479) 226-6291 Email * carriecanady1969@gmail.com
 Date of Occurrence * Saturday, January 16, 2021
 Time of Occurrence * 7:30:00 PM
 Name of Establishment * Sam's Southern Eatery
 Address * 1823 Grand Avenue
 fort smith ar, ark 72901 United States

- Describe the violation or provide feedback below: * I was in the drive thru waiting on my food, and I noticed 2 of the cooks did not have masks or gloves on. Also several employees walking around with no masks on
- 01/21/21 Sam's Southern Eatery 1813 Grand Ave Fort Smith, AR 72901
- customer states that waitresses are wearing masks around their neck and not over there nose. States that he worked for CDC and wish someone would do something about it.
- 01/21/21 JO'S DINER 903 N. ROCK ST. SHERIDAN, AR 72150
- caller states that employees and customers are now wearing masks. She has already contacted the corporate office and nothing has been done. She suggests that you walk through the door without a mask on and see if the greeter ask you if you want one. Other states are having customers grab a masks or leave the store.
- 01/21/21 WAL MART SUPER CENTER 17309 I-30 BENTON, AR 72015
- Caller states that cashier was not wearing a mask. When he told him that he should have a masks on the employee stated that he does not have to wear a masks and that his supervisor knows of this.
- 01/21/21 DOLLAR GENERAL STORE #1310 W Center St Sheridan, AR 72150
- Two employees that had tested positive for COVID 19 are back. One has been coughing since 3 pm and she closes. We are not able to sanitize lie we suppose to. Complainant believes the whole store probably has covid due to them not taking care of the situation. Please come and do anything. I don't belive the 2 employees brought release paper to work either.
- 01/21/21 DAIRY QUEEN 44464 SHERV 1550 Country Club Rd Sherwood, AR 72120
- 01/21/21 Purchased ground beef that was spoiled. FOOD GIANT #3475 FOOD S 10320 STAGECOACH ROAD LITTLE ROCK, AR 72209
- 01/21/21 Girlfriend got sick after eating steak at Antigua's Mexican Restaurant. ANTIGUA'S 2051 N Jackson Magnolia, AR 71753
- Customer was there for her birthday. The staff at Mexico Viejo were singing happy birthday and at the end of the song the customer got hit with whip cream by a staff member without gloves.
- 01/21/21 MEXICO VIEJO 2131 W. MARTIN LUTHER KING FAYETTEVILLE, AR 72701
- Customer was in restaurant and notice staff not properly wearing face coverings. Corrective action: discussed the complaint with the manager during a routine inspection on 1-21-21. At that time all staff were properly wearing face coverings, discussed the complaint with the manager
- 01/21/21 EL RANCHERO LOCO MEXICO 4890 Highway 367 S Mc Rae, AR 72102

01/21/21	I was part of a party of two on Thursday night for dinner. First the restaurant was hot; 81° according to the thermostat. The hibachi hood vent dripped grease on my plate while chef was cooking our food. The condiment containers were disgustingly sticky...obviously not being sanitized despite leaving them on the table between customers. We also noticed alot of dirt and debris on HVAC vents and surrounding ceiling tiles...which means we are eating dirt and dust. Good food it just needs major sanitation upgrade for the health and welfare of its staff and customers.	KANPAI JAPANESE STEAK 84120 E. MCCAIN BLVD - #100 North Little Rock, AR 72117
01/21/21	Caller claims that she works here and there have been a bunch of positive test coming from the members of staff. She states that there has already been one death in the business. The Company is not following the proper guidelines and punishing the employees who who calls in sick. Then lists 6 individuals that were positive testers and the one passed.	CRACKER BARREL 431 US-71 Alma, AR
01/20/21	Complainant states that at Verona Italian Restaurant the owners children are there and are in and out of the kitchen. He also stated he saw them on the prep counter.	Verona Italian Restaurant 1220 S 7th St Heber Springs, AR 72543
01/20/21	We went to pick up an order of food for the children and no one in the dairy bar had on a mask. We drove by the next day (today) and they still were not wearing any protective cover. The cook was even at the window and she didn't have on a mask either. We are very disappointed because this is an excellent place to eat.	LONOKE DAIRY BAR INC 511 WEST FRONT STREET LONOKE, AR 72086
01/20/21	There has been 4 cases of covid at DQ in Sherwood and they are trying to cover it up. The last 2 names are Char and Alexis. They been around other employees during the time they found out. Ben T. Was told but having them keep it on the DL lying to us about it. Y'all been here once and was lied to. Don't let them do it again please. For our families.	DAIRY QUEEN 44464 SHERV1550 Country Club Rd Sherwood, AR 72120
01/20/21	Caller reports that staff who interact with patrons at Between the Buns are not wearing masks. Conducted COVID assessment and routine inspection on 1-21-2021. Waitress was observed not wearing mask upon arrival to facility.	BETWEEN THE BUNS 100 Hwy 56 E Calico Rock, AR 72519

From: Wufoo (no-reply@wufoo.com) Sent: Wednesday, January 20, 2021 12:32 PM
To: ADH Environmental Health (adh.ehs@arkansas.gov)
Subject: Food Protection [#2494] Complaint/Feedback reported by: * Marcus Phillips
Phone Number * (479) 387-1220 Email * marc.phillips8787@gmail.com
Date of Occurrence * Wednesday, January 20, 2021
Time of Occurrence * 12:10:00 PM
Name of Establishment * Trick Dilly
Address * 2500 sw 14th st Ste 10 Bentonville, Arkansas 72712 United States

01/20/21 Describe the violation or provide feedback below: * Two men standing in the open kitchen/prep area wearing absolutely no PPE in full view of customers TRICK DILLY 2500 SW 14th St Ste 10 Bentonville, AR 72712

01/20/21 Complainant stated that Curry Point in Bentonville is dirty and gross. One of their cold hold units is out of temperature and they are still using it to serve food. Employees are not using gloves when touching the food. The floor is dirty and food is being stored on the floor. Employees are not wearing masks and are coughing all over the food. CURRY POINT 2505A S Walton Blvd Bentonville, AR 72712

01/20/21 Facility is not complying with COVID Directive. The employees are not wearing masks, the tables are not six feet apart, the silverware are laying on the table, it is over capacity, and the patrons are not wearing masks. THE SMOKIN' BULL 306 S Elm St Emerson, AR 71740

01/20/21 Received a complaint about some employees working at the Subway in Pocahontas who are positive for Covid-19 and other employees who are working who should be quarantined. Covid Assessment was performed on 1/21/21. The assessment is attached below. The manager said they have had an employee who was positive with Covid-19 recently, but that employee has not been working. Some employees who were exposed to the positive employee have been working, but were not during the assessment. The manager realized that those employees should not have been working during the assessment, and he said they would be told to quarantine and not work until the 10th day after exposure. SUBWAY 34230 1003 MCQUAY AVENUE POCAHONTAS, AR 72455

From: Wufoo (no-reply@wufoo.com) Sent: Wednesday, January 20, 2021 5:43 PM
 To: ADH Environmental Health (adh.ehs@arkansas.gov)
 Subject: Food Protection [#2495] Complaint/Feedback reported by: * chelsea hsu
 Phone Number * (814) 441-4083 Email * tzjie1107@gmail.com
 Date of Occurrence * Wednesday, January 20, 2021
 Time of Occurrence * 1:00:00 PM
 Name of Establishment * Truong Son
 Address * 4000 N O St, Fort Smith, AR 72904

Fort Smith, AR 72904 United States
 Describe the violation or provide feedback below: * The frozen food were not kept in a cold temperature. Certain stuff like frozen buns or dumpling that contained meat was not kept in good shape. The freezer was definitely not cold enough to maintain the meat quality.

01/20/21 TRUONG SON ASIAN CENTE 4000 NORTH O STREET FORT SMITH, AR 72904

We have received a complaint about customers and employees not wearing masks at this facility.

01/20/21 WAL MART SUPER CENTER 161 North Walmart Drive HARRISON, AR 72601

Received a complaint for the Las Palmas on Poplar in Rogers. One person ate a guacamole tostada, a tamale, rice, & beans. The other ate chile rellenos plate with beans & rice. Both had chips and salsa. They ate there for lunch on 1/14 and started feeling ill late in the evening with diarrhea & upset stomach.

01/19/21 LAS PALMAS 200 W POPLAR ST ROGERS, AR 72756

Complainant states: Saturday morning cashier not wearing mask. Cook prepped food with gloves then put mask on and delivered plates of food with same pair of gloves. Large family groups not wearing masks.

01/19/21 RBC SNACK BAR 3500 WEST WALNUT STREET ROGERS, AR 72756

Employees failure to wear masks. Sign on door raises customer to wear masks but the people working and handling food aren't wearing them. We have been in the store on several occasions and the people there are never wearing their masks. When asked they hurry to put them on. Unacceptable. I would like a call back to let me know what was done. Observed employees not wearing masks during the complaint inspection. The manager was not available at this time. Corrective action- discussed the complaint and the face mask requirement with the employees

01/19/21 Subway 3611 Highway 367 N Bald Knob, AR 72010

Two complainants called and reported on the establishment: Female caller reported that food employee is still working after spouse has tested positive with COVID-19, all food employees are not wearing masks, and customers have tested positive for COVID-19 that come into store. Male caller reported that food employee worked yesterday, 1/18/21, and spouse has tested positive with COVID-19, food workers are not wearing masks, a food worker is selling cakes at store that are cooked at home with dogs inside the home, customers have tested positive for COVID-19 that come into the store, and a food worker that is working today, 1/19/21, has strep throat. Male caller asked to remain anonymous and would not provide name or contact information.

01/19/21 P AND D #3 ONE STOP 3178 HWY 425 N 3178 HWY 425 NORTH FOUNTAIN HILL, AR 7164

01/19/21	Employees not wearing masks, not washing hands, not wearing gloves, and positive employees of COVID-19 per manager overheard conversation continuing to work.	MCDONALD'S	3440 I-55 Marion, AR 72364
01/19/21	Good morning. Can someone please help me. My sons both ate lunch at the Hibachi Sushi Buffet in Hot Springs on January 18, 2021 around 12:30pm, and around 7:30 pm both started feeling very ill. They both started with severe diarrhea and abdominal cramps. As the night went on they both began to vomit. I asked them what foods did they have the same of, both had boiled shrimp and chocolate pudding. I looked on the CDC website, and it said to contact my local health department. I have tried numerous times to call, but their line is busy or no answer. I left a message on a general voicemail, but that has been about 2-1/2 hours ago. I want to make sure to report it just incase others might have gotten sick as well.	HIBACHI SUSHI BUFFET	4334 Central Ave Ste A Hot Springs, AR 71913
01/19/21	The bosses aren't enforcing the mask mandate towards the customers in which he is feeling endangered at work.	KROGER 590-STORE	3341 CENTRAL HOT SPRINGS, AR 71901
01/19/21	Complaint on mask signage at Moo Moo's. Sign saved as attachment for facility 24915.	MOO MOO'S CAFE & GATHE	120 W Center St Sheridan, AR 72150
01/19/21	This restaurant has posted signs defying mask order. Picture of sign in attachments for facility.	MOO MOO'S CAFE & GATHE	120 W Center St Sheridan, AR 72150
01/19/21	Not sure if this is the right email, but I wanted to report that the butcher at the Allen's Food Market located at: 60 Sugar Creek Center, Bella Vista, AR 72714 was not wearing a mask while working behind the butcher station. He also came outside of the butcher station to help several customers without putting a mask on.	ALLEN'S DISCOUNT GROCE#60 SUGAR CREEK	BELLA VISTA, AR 72714
01/19/21	Caller stated Cafe closed 1-15-21 to get employees covid tested and majority were positive and they plan to reopen 1-20-21.	BRICK HOUSE GRILL	801 CENTRAL #24 HOT SPRINGS, AR 71901
01/19/21	Complainant states that she and three other people experienced symptoms of foodborne illness after dining at Amigo Loco in Marshall. According to the complainant, the food consumed in common was rice and beans and the onset of symptoms was approximatley 10 hours after consuming the food. None of the individuals experiencing symptoms sought medical attention. Therefore, no samples were able to be obtained to confirm whether or not the symptoms were a result of foodborne illness.	AMIGO LOCO	740 US-65 Marshall, AR 72650
01/19/21	The people preparing the food were not wearing masks or gloves. We told the server at pick up (you can see the kitchen from the parking lot) and she responded they didn't have too because viruses cook out at high temperatures and we responded what about when putting them in the box, she didn't respond. Their kitchen is open to the dining room and bar.	Old Mill Pizza	4000 John F Kennedy Blvd North Little Rock, AR 72116
01/19/21	No employee had on a mask and very few customers	PIZZA PRO OF LONOKE	106 NW Front St Lonoke, AR 72086

01/19/21 01/19/21	<p>My husband and I visited two businesses today that were not enforcing the mask requirements for customers, and both businesses had employees not wearing masks. Both businesses are in Alma, Arkansas. One is The Pizza Place at the corner of 64 hwy and hwy 71 N.. The waitress/greeter - no mask. No social distancing on seating. The other business is Infinity Outdoor (across from the A-Z compound on hwy 71 N.)</p> <p>Manager and employee are not wearing masks.</p>	<p>THE PIZZA PLACE ON THE WAY #5</p>	<p>108 US-71 #110 Alma, AR 4450 EAST HUNTSVILLE FAYETTEVILLE, AR 72701</p>
01/18/21	<p>COVID Directive complaint emailed to Central Office. Text below:None of the employees wore masks. No masks at all. On their Facebook page, you can see others have complained about this. So it has been going on.</p>	<p>CHICKEN EXPRESS</p>	<p>N 2201 N West Ave AVE El Dorado, AR 71730</p>
01/18/21	<p>From: Wufoo (no-reply@wufoo.com) Sent: Monday, January 18, 2021 9:44 PM To: ADH Environmental Health (adh.ehs@arkansas.gov) Subject: Food Protection [#2490]Complaint/Feedback reported by: * Ryne Suttles Phone Number * (479) 926-8057 Email * suttlesryne@gmail.com Date of Occurrence * Saturday, January 18, 2020 Time of Occurrence * 2:54:00 PM Name of Establishment * La huertaAddress * 1915 Main St, Van Buren, Ar 1915 Main St, Van Buren, Ar Van Buren, Arkansas 72956 United States Describe the violation or provide feedback below: *While talking to an employee she mentioned she might have COVID-19 but said that they still needed her there I have proof that she said this and if needed I can email it to whoever it may concern</p>	<p>LA HUERTA</p>	<p>1915 Main St Van Buren, AR 72956</p>
01/18/21	<p>The bartender was not wearing a mask behind the bar or when she left the bar. She was taking shots with guests and placed the lime caddy on the bar and let guests put their hands in caddy. She did not wear a mask for a length of time to take shots and photos with friends. At time of inspection on 1/22/2021, all employees were wearing masks.</p>	<p>ROCKNROLL SUSHI</p>	<p>1224 Main St Little Rock, AR 72202</p>
01/18/21	<p>Our local Sonic here in Morrilton is not following CDC guidelines. Employees are either not wearing masks or are wearing them around their chins. My daughter's boyfriend has been exposed now THREE TIMES to people they KNEW had Covid and yet still had those people in the building working around other employees and food!!!! Last night another young man was feeling ill, was unable to perform their job duties and couldn't taste their drink. When my daughter's boyfriend voiced concern, he was laughed at. They knew this young man probably had covid and yet had him remain at work b/c they didn't have anyone to cover him. That's inexcusable! Someone needs to do something.</p>	<p>MACKINZIE SONIC</p>	<p>14 BRUCE SONIC . MORRILTON, AR 72110</p>

From: Wufoo (no-reply@wufoo.com) Sent: Sunday, January 17, 2021 12:39 PM
To: ADH Environmental Health (adh.ehs@arkansas.gov)
Subject: Food Protection [#2483] Complaint/Feedback reported by: * Shannon Servoss
Phone Number * (479) 466-1244 Email * slservoss@gmail.com
Date of Occurrence * Sunday, January 17, 2021
Time of Occurrence * 12:00:00 PM
Name of Establishment * Mellow Mushroom
Address * 1460 East Augustine Lane Fayetteville, AR 72703

Describe the violation or provide feedback below: *The employees were not properly wearing face coverings. One cook was wearing a loosely tied, single-later bandana that continuously fell down and only sometimes got pulled up. One server was wearing a mask below his nose.

01/17/21 MELLOW MUSHROOM PIZZ/1460 E. AUGISTINE FAYETTEVILLE, AR 72703

From: Wufoo (no-reply@wufoo.com) Sent: Sunday, January 17, 2021 10:39 AM
To: ADH Environmental Health (adh.ehs@arkansas.gov)
Subject: Food Protection [#2481] Complaint/Feedback reported by: * Geraldine Nichols
Phone Number * (479) 651-3842 Email * geraldinenichols78@gmail.com
Date of Occurrence * Saturday, January 16, 2021
Time of Occurrence * 6:00:00 PM
Name of Establishment * Texas Roadhouse
Address * Rogers ave Fort Smith, AR 72913

Describe the violation or provide feedback below: *Parking lot packed. In talking with someone that dined there, every table was being utilized.

01/17/21 TEXAS ROADHOUSE 3111 S 74th St Fort Smith, AR 72903

Bartender and servers not wearing any gloves or masks during COVID-19 Pandemic when cases are at an all time high in state of Arkansas. At time of inspection on 1/22/2021 all employees were wearing masks and gloves.

01/17/21 ROCKNROLL SUSHI 1224 Main St Little Rock, AR 72202

The restaurant sold my to-go order to someone else. The person left the restaurant with it then realized they bought it from the wrong restaurant. I showed up at the same time he was walking through the parking lot back to the restaurant. He told them he had picked up food from the wrong restaurant and wanted a refund. In front of me they refunded his money for my food. They then tried to resell me the already sold food that the customer had brought back. I asked the waitress to remake it and she refused. I was told it was against the rules to remake it and that I'd have to take what was there. I told her I didn't want it if it couldn't be remade and left. This type of behavior cannot be hygienic. They would have given me already sold and returned food if I'd not been there at exactly the right time.

01/16/21 YOSHI 1118 Hometown Commons Mountain Home, AR 72653

01/15/21 CHINA DRAGON INC/DRAGC1423 Hwy 62-65 N Harrison, AR 72601
Complainant ordered a buffet to go and had a cockroach in her sweet and sour sauce.

01/15/21	Complainant states that Pho Thanh on Walton is not clean. The caddies that hold salt and pepper shakers and other single-use items were on the table and not being sanitized in between customers.	PHO THANH RESTAURANT 1204 S Walton Blvd BENTONVILLE, AR 72712
01/15/21	Complainant called and stated Garrison Pointe is not following mask protocol. He has been in the facility multiple times and some of the employees have their mask halfway down and are not completely covering the nose and mouth. He has observed customers standing around talking without masks.	Garrison Pointe-Family Stop #415 GARRISON AVENUE . FORT SMITH, AR 72901
01/15/21	They are refusing to wear masks and allowing customers to not wear masks as well.	MOO MOO'S CAFE & GATHE120 W Center St Sheridan, AR 72150
01/15/21	Employees not wearing face masks including the owner	ZIMMERMAN'S EXXON 5223 SOUTH UNIVERSITY LITTLE ROCK, AR 72209
01/15/21		SUBWAY 6821 CANTRELL 1909 WELLINGTON VILLAGE RD LITTLE ROCK, AR 72110
01/15/21	Complaint/Feedback reported by: * Payton Hopper Phone Number * (469) 636-1668 Email * hopperp98@gmail.com Date of Occurrence * Friday, January 15, 2021 Time of Occurrence * 5:40:00 PM Name of Establishment * Azul Tequila Address * 960 n 45th street Springdale, AR 72762 United States Describe the violation or provide feedback below: * Developed severe food poisoning one hour after eating here.	AZUL TEQUILA MEXICAN CL960 N 45th St SPRINGDALE, AR 72762
01/15/21	I've called and complained about this business before but they still are not complying with the mask mandate and have a lot of customers. Neither location wears masks. They have a location in our regional hospital and that worker does wear a mask. So they are aware of the mandate.	BREWED AWAKENING 36 Plaza Wood Ln Mountain Home, AR 72653
01/15/21	I've called and complained about this business before but they still are not complying with the mask mandate and have a lot of customers. Neither location wears masks. They have a location in our regional hospital and that worker does wear a mask. So they are aware of the mandate.	BREWED AWAKENING #3 856 Hicks Rd Mountain Home, AR 72653
01/14/21	Cook had no gloves or mask on when plating food and server had mask on below her nose and even another lady when giving me my take out order had no mask and when I asked why she just rolled her eyes, so I said I'm sorry but do not want the food. No distancing signage anywhere nor hand sanitizer. Will not be eating there again.	D & S SOUTHERN CATERING 113 N Moose St Morrilton, AR 72110
01/14/21	Complainant stated she went inside establishment for a family member to get food, and workers were not wearing face masks and not wearing gloves while handling food. Complainant stated that she asked worker why she was not wearing a face mask and gloves, and that she would call state to report.	HANDI KORNER 205 S Main St Hamburg, AR 71646
01/14/21	Caller stated she went to this store on numerous occasions and the customers are not forced to wear a face mask while in the store.	HAYS #3 Food-Store 816 North Sebastain WEST HELENA, AR 72390

01/14/21	<p>Caller stated that at this facility the employees or the customers are not forced to wear a face mask. The caller stated that she mentioned this to the manager but when she went back the same thing was happening.</p>	<p>NAPA AUTO PARTS West Helena, AR</p>
01/14/21	<p>Customer reports employees handling food and lids without gloves and not wearing masks. Corrective action: discussed complaint with manager during a routine inspection on 1-41-21. Observed employees properly wearing gloves and masks at that time</p>	<p>MCDONALD'S OF SEARCY 13515 EAST RACE SEARCY, AR 72143</p>
01/14/21	<p>The was not a single staff member with a mask on. They even prepared my food without gloves or mask or at least sanitizer.</p>	<p>WING STOP - HIREN PATEL 2730 Prince St Ste 1 Conway, AR 72034</p>
01/14/21	<p>Owner refusing to mask up/have employees/customers mask up. Posting signage encouraging against masking despite mandates and pandemic</p>	<p>MOO MOO'S CAFE & GATHE 120 W Center St Sheridan, AR 72150</p>
01/14/21	<p>Complainant stated that 5 people ate at facility on 1/2/21. They took the food home and ate on it for the next 3 days. All of them got sick and had vomiting, stomach pains, and diarrhea. One went to the doctor, but no tests were done to confirm foodborne illness. Each person ate a different item. The complainant ate fried shrimp and walnut sauce but did not know what the other people had ordered.</p>	<p>CHINA DRAGON INC/DRAGC 1423 Hwy 62-65 N Harrison, AR 72601</p>
01/14/21	<p>From: Cody Chivers (chivers99@gmail.com) Sent: Thursday, January 14, 2021 7:17 PM To: ADH Coronavirus (ADH.CoronaVirus@arkansas.gov) Subject: Mojitos Mexican Grill 100 E Joyce Blvd, Fayetteville, AR 72703 I ordered food on the phone for pick up at this restaurant Mojitos Mexican Grill on Joyce Blvd in Fayetteville Arkansas tonight January 14th 2021. When I arrived it was absolutely PACKED, it looked as if the only guidelines they were following were the masks mandate. I have attached a small video that I took at the entrance to show my girlfriend who was waiting in the car. After I took the video I was harrassed by the manager who asked if I was recording and that I could not record in there and refused to give me my food that I ordered and demanded that I tell him what company that I worked for. Needless to say I do not work for any company, however that was an enormous red flag and I did not feel comfortable being in the establishment any longer.</p>	<p>MOJITO'S MEXICAN GRILL 100 E Joyce Blvd Ste 111 Fayetteville, AR 72703</p>
01/14/21	<p>Best, Concerned Citizen</p> <p>Employee called in and said that the manager maybe working while having Covid and another employee showing signs of illness.</p>	<p>TROPICAL SMOOTHIE CAFE 2025 Fayetteville rd Van Buren, AR</p>
01/13/21	<p>Complaint that an employee that testing positive for Covid-19 was being required to work and was not excluded from the restaurant.</p>	<p>KING BURRITO MARTIN LUT 1634 W Martin Luther King Jr B Fayetteville, AR 72701</p>
01/13/21	<p>Complainant stated; the employees are not wearing masks.</p>	<p>CHAFFEE NUTRITION 7910 S Zero St Unit D Fort Smith, AR 72916</p>
01/13/21	<p>Rally's on McCain Blvd in North Little Rock cooks were not wearing a mask while in the kitchen and preparing food on 01/12/2021.</p>	<p>RALLY'S HAMBURGERS # 414550 EAST MCCAIN BLVD. North Little Rock, AR 72117</p>

01/13/21	had two different clients called the office to complain that this restaurant is not following COVID-19 guidelines; the caller said she has seen people not social distancing in the gift shop to be seated; customers can walk right in without a mask on; also there are staff members who have tested positive for covid-19.	CRACKER BARREL #468	3101 SPRINGHILL DRIVE North Little Rock, AR 72117
01/13/21	Complaint states they visited location and employees were wearing masks on another visit employees were not wearing masks.	THE FORT NUTRITION	2816 Old Greenwood Road Fort Smith, AR
01/13/21	<p>Caller stated that her server came to their table to take drink orders without having a face covering on. Caller stated that she has an autoimmune disease and it made her feel uncomfortable. When the server returned with their drink orders the caller stated she asked the server if she could put a face covering on. The server stated that she was "medically exempt and the Arkansas Department of Health had told her it was ok for her not to wear a mask while waiting tables." The caller wanted to know if the facility had permission from ADH for the server to not wear a face covering. I stated that I was not aware of any exceptions being granted to the facility on the matter of wearing face coverings. I explained to the caller that if an employee had a medical issue that keeps them from wearing a face covering then it is suggested that the employee work in an area doing tasks that limits exposure to the public. I also informed that caller that ADH had received numerous complaints on the facility and the issue had been forwarded to the central office in Little Rock. The caller was satisfied before our conversation ended and stated she would no longer eat at this establishment.</p>	LEWIS' FAMILY RESTAURAN	5901 U.S. 71 South Fort Smith, AR
01/13/21	There is black mold where they fry the chicken and wash dishes. There are tons of maggots in and around flour.	POPEYES LOUISIANA KITCH-	2012 OLD CONGO ROAD 120 COMMERCE DRIVE BENTON, AR 72
01/13/21	Cold old food. Staff not wearing mask at counter.	LITTLE CAESARS	3340 Ste A Central Hot Springs, AR 71913
01/13/21	Caller stated they are not following mask mandate with food distribution. The employee that collect the money wears a mask, but the employee that prepares the food doesn't.	BURGER KING 14870	3264 BILL FOSTER HWY. 321 CABOT, AR 72023
01/13/21	Caller stated no one in restaurant wears a mask.	DAYLIGHT DONUTS CABOT	12101 Highway 5 Cabot, AR 72023
01/13/21	<p>Waitress tried to seat our group of 5 with another table of strangers. Waitress got in 2' distance without talking in my face. Then waitress took our money pulled her mask down to talk, then back up and down again. Also patrons playing pool moving around were not being required to wear masks. Total disregard for safety and disrespect trying to put us with another table of strangers. 01/14/21... I addressed complaint with the owner, denied any of it happening, He will meet with staff again.</p>	FRONT STREET GRILL	115 SOUTH FRONT STREET DARDANELLE, AR 72834

01/13/21	I ordered drive thru. The person who brought my food out as I waited had on no mask. I asked if the staff had worn a mask while preparing my food. He let me know that they definitely did not. Just a few minutes prior a staff member came out of the restaurant without a mask to tell me to pull around the side of the restaurant to wait. The staff member at the window had her mask down around her chin.	ORIGINAL FRIED PIE SHOP 1321 T P White Dr Jacksonville, AR 72076
01/13/21	Alma Nutrition, Went by Friday no mask, daughter says they never wear masks Went by Saturday, still no mask, talked with owner and they said it will be taken care of.	ALMA NUTRITION 536 Hwy 71 N Alma, AR
01/12/21	Complainant states: During our current Pandemic it seems they should be stricter on sanitation and customer protection and I am very concerned. 1) On the way to the bathroom I noticed multiple employees talking with masks pulled down (under chin) near kitchen area so employees could talk easier. They were standing side by side not distancing. 2) Waitresses walking around with mask below nose 3) Bakery area does not wear gloves when dealing with food 4) nor do they wash hand in-between tasks such as retie aprons or picking large ranch containers off the floor. 5) I finally did see bakery employee wear gloves to clean/sanitize the bar. Then she served ice cream to small children while wearing the same gloves. 6) When I brought this up to the manager I was informed that It is just sanitizer, no harsh chemicals that would hurt them.	Golden Corral - Pulaski 5001 Warden Rd North Little Rock, AR 72116
01/12/21	Complainant states: I went through the drive thru on New Year's Day, at the 1st window I observed the kitchen staff (2 people visible) behind the cashier not wearing ANY mask and laughing and talking over the food they were preparing. I was stuck in line and unable to drive off at that point. When the line moved, I got to the second window and noticed the person handing out the food with his mask below his chin, another employee on the side w/o a mask and a manager walked up WITHOUT a mask; he walked up and rested his arm on the tea containers and began having a maskless conversation with the employees. I drove off without my child's food after witnessing this business not implement any of the state's guidelines.	MCDONALD'S 3560 4008 MCCAIN 1105 E. KIEHL AVE. North Little Rock, AR 72116
01/12/21	Received a complaint that one of the cooks is suppose to be in quarantine and that no one is wearing a mask. Performed a Covid Assessment on 1/12/21 with violations. It is attached below. The worker that should have been quarantined was exposed Wednesday the 6th. She then worked the 7th, 8th, and 11th. The person who exposed her was not tested until the 9th. She was tested on the 12th and it was negative. I informed them that she could come back to work once her 7 day quarantine was up on the 13th.	A&A GROCERY AND GRILL, 6750 Biggers Reyno Rd RD REYNO, AR 72462

01/12/21	Good Vibrations in Rogers Arkansas is violating the states Covid guidelines. They are instructing patrons upon entering that they can take their mask off and don't have to wear them inside. Besides that they are having karaoke, singing within 2 feet of fellow patrons, sharing microphones, etc.	GOOD VIBRATIONS	2500 N. 17TH STREET ROGERS, AR 72756
01/12/21	Employee relative call with concerns that the prep line is growing mold. The employee to her the unit breaks down often and leaks on food. When it is open it smells like raw fish. The managers refuse to replace the unit.	DOMINO'S PIZZA #5353	1405 N Missouri St Ste C West Memphis, AR 72301
01/12/21	Complainant stated that the facility was way over capacity and not following the the Covid directive.	OPEN SEASON SPORTS BAIS	2307 S Main St ST STUTTGART, AR 72160
01/12/21	customer stated that there is black mold in the ice machine. He notified the manager and didn't do anything. He went back on today since last week and there is still mold in the machine.	SUBWAY	117 S Cedar St Little Rock, AR 72205
01/12/21	customer states that he is an employee at Skinny J's located in Conway, AR. He stated that he quit because the owner wanted him to wash dishes in cold water. The hot water does not work. He also stated that there are roaches in the store. The hot water heater does not work and he feels that it is a health hazard.	Skinny J's	2235 Dave Ward Dr Ste 201 Conway, AR 72034
01/12/21	The caller stated that a man walked up to drive thru window while she was at the window. The caller said the man stated that he had received the wrong order. The caller stated that the food worker took her box of chicken out of the bag and gave it to the man. Caller stated that when she finally received her bag, she notices that the box of chicken had been eaten out of. Caller stated that she spoke with the manager and the manager stated that she did not have proof of what happen to the chicken. Caller stated that the floors of the facility was very dirty.	POPEYE'S CHICKEN 8594	120 HOLIDAY DRIVE FORREST CITY, AR 72335
01/12/21	I went into Clampetts Country Store on Hwy 7 near Jessville and none of the employees were wearing masks. Not only is this a food store but they also serve food. Thinking that surely at this point they would be wearing masks I visited. As soon as I walked in I saw 4 employees without masks all handling food. I had visited this business about 2 months ago and had the same experience. Both times I left. This business serves a primarily senior community (Hot Springs Village). They're behavior is a serious violation for this reason. Donald Goldman	CLAMPIT'S COUNTRY KITCHEN	5398 N Highway 7 Hot Springs Village, AR 71909
01/12/21	Complainant explained that she ordered pizza for delivery on 1/11/21. When it was delivered around 11 p.m., she observed ants in the pizza box. She said the pizza and wings were all cold, too. She said she called Domino's and spoke with an employee named Dalton to get the order corrected. She then spoke with the manager named Tracy. The complainant said nothing was done by restaurant staff to fix it.	DOMINOS PIZZA	208 E Grand Ave BILLING Hot Springs, AR 71901

01/12/21	Complainant stated the employees were not wearing their masks in the drive thru. Informed manager of covid complaint and did a covid assessment. Facility was compliant with the covid guidelines.	MCDONALD'S 37985 NEWPC2500 Malcolm Ave AVE Newport, AR 72112
01/12/21	Rydlee's Roost in Van Buren, AR Not requiring employees to wear masks. Owners have coronavirus and lied to employees about why they were gone for 2 weeks. Owners do not wear masks and cough in the restaurant. They also steal tips from their employees and give it to managers or use for company parties. They discriminate their employees as well. Definitely not a good business ethics.	RYDLEE'S ROOST 820 Main St. Van Buren, AR
01/12/21		COLTONS STEAKHOUSE 2390 Highway 62 E Mountain Home, AR 72653
01/11/21	Customer stated that he knows someone who works there who has said the restaurant is nasty. He states that he has also seen it for himself. He states that roaches are everywhere. He witnessed roaches on some chicken that was sold to an elderly man. He told the man and he threw his food away. The chicken is old and have been sitting in the ovens passed their time limit. Employees are not eating there and have said the place is disgusting. They are using old oil as well. He previously called the labor board and complained to them because employees were not getting their breaks.	JORDAN'S KWIK STOP 404 GREENWOOD LEPANTO, AR 72354
01/11/21	complainant stated cashier was not wearing a mask. Was handling pizza with tongs and had no sanitizer at the register.	SHELL SUPER STOP 23 8000 GEYER SPRINGS LITTLE ROCK, AR 72209
01/11/21	I went into this restaurant on the 6th and not allowed to use the bathroom at all, yet there was a kid asleep in the floor, how is this fair? No dine in, yet a kid can sleep in. The kid also had no mask on	Captain D's LLC #3655 1419 Military Rd Benton, AR 72015
01/11/21	a client called to complain that this restaurant is not following COVID-19 guidelines; not following social distancing and allowing customers to enter without a mask.	SAUCED BAR & OVEN N 11121 N Rodney Parham Rd Ste 9 RD STE 9 LITTLE ROCK, AR 7
01/11/21	We were told to not change gloves but rather to wash and reuse them because we're wasing them even if they were contaminated, risking salmonella & the coronavirus & other stuff related to food Mrs Cynthia told us this in a meeting	Captain D's LLC #3655 1419 Military Rd Benton, AR 72015
01/11/21	Complaint emailed, text below:No masks were worn while service was provided, or in general inside the diner from the workers or patrons. On top of that there were no COVID-19 guidelines being followed with the tables and the silverware were not reusable.	B&J'S DOWNTOWN DINER 8422 N State Line Ave Texarkana, AR 71854

01/11/21	<p>Yesterday our boss tested positive for Corona virus. The owner had not enforced rules to properly protect us. We found out and many of us did have direct unprotected proximity to her. The owner says we must all be there without giving us a quarantine period not taking the risk to ourselves, our families and most importantly our public customers. I am a manager so please don't use my name. This is true and not a ploy to get out of work. Please help us. We need our jobs we just don't want to kill or sicken anyone. We want a safe work place. Please help.</p>	COLTON'S STEAK HOUSE 120 OAK STREET CONWAY, AR 72032
01/11/21	<p>Hi I'm writing this because I've visited the McDonald's on geyer springs road in Little Rock multiple times in the last week and each time am greeted by no one not window personel not cooks no one wearing a mask and if they do have it on they have it underneath their nose and mouth making it completely pointless in the first place. I've tried to politely say something but it resulted in me getting cursed out by the manager. Can you all possibly address this issue thanks!</p>	MCDONALD'S 30459 8011 GEYER SPRINGS LITTLE ROCK, AR 72209
01/11/21	<p>All the food on the buffet line was cold.</p>	HIBACHI SUSHI BUFFET 4334 Central Ave Ste A Hot Springs, AR 71913
01/11/21	<p>It was dark outside but with the windows tinted over, you can see directly into the kitchen. None of the workers were wearing masks the entire time I was there. They would put them on to bring food to the cars, but not while in the kitchen.01/12: Phone call and spoke to manager, discussed directives, complaint un-verified</p>	SONIC DRIVE IN P. O. BOX 382 ATKINS, AR 72823
01/11/21	<p>Complainant states employees not wearing face coverings, not washing hands, not keeping tables separated as required. See voicemail attached.</p>	NACHOS 1210 W Locust St Cabot, AR 72023
01/11/21	<p>Complainant states employee not wearing face covering correctly. Corrective action: spoke with the manager about the complaint on 1-27-21, observed employees properly wearing face coverings at that time</p>	KJ'S RESTAURANT 616 HWY 367N JUDSONIA, AR 72081
01/11/21	<p>Complainant states: Cooks don't wear masks in kitchen. See voicemail attached. Corrective action: discussed the complaint with the manager during a routine inspection on 1-26-21. discussed the mask mandate and the directive for dine-in restaurants pertaining to mask wearing by employees. Observed all employees properly wearing face coverings</p>	COLTON'S STEAKHOUSE AN3002 EAST RACE SEARCY, AR 72143
01/11/21	<p>Caller states that not a one of the employees were wearing a mask properly, one employee had mask around chin. Also, stated not all signs needed are on the doors.COVID inspection completed on 01/12/21, complaint issues addressed with manager.</p>	FLASH MARKET 9 910 MAGNOLIA JONESBORO, AR 72401
01/11/21	<p>People in Wal-Mart are not wearing mask</p>	WAL MART SUPER CENTER219 US HWY 412 ASH FLAT, AR 72513
01/11/21	<p>They have told their employees after 4 they have a policy to let everyone in even if they do not have a mask. Turn no one away and they do not sanitize. They had a party of 20 at one time.</p>	Artisan Restaurant 190 Hwy 62/412 Ash Flat, AR 72513

01/11/21 Complaint of drying dishes with towels and not sanitizing dishes. Complaint of no masks and no social distancing. Covid inspection on 1/13/21. JOHN 3-16 MINISTRIES 75 HOLMES ROAD CHARLOTTE, AR 72522

From: Wufoo (no-reply@wufoo.com) Sent: Monday, January 11, 2021 8:18 AM
To: ADH Environmental Health (adh.ehs@arkansas.gov)
Subject: Food Protection [#2457] Complaint/Feedback reported by: * Vanessa Sbanotto
Phone Number * (479) 409-4421 Email * vsbanotto@gmail.com
Date of Occurrence * Sunday, January 10, 2021
Time of Occurrence * 10:00:00 AM
Name of Establishment * Sunset Grill and BBQ
Address * 3418 W Sunset Ave A Springdale, Arkansas 72762
United States
Describe the violation or provide feedback below: * Since reopening with Covid-19 protocols, we have gotten carryout several times. Each time we have witnessed waitresses and staff not wearing masks appropriately. When going in for pickup order 1-10-2021, two cashiers were not wearing masks at all, much less incorrectly. Before approaching the counter, I asked the cashier if she was going to put on a mask. She said No. I laid my debit card on the bus boy cart that was within reach, with no intention of going further into the restaurant and closer to the counter. The cashier reacted with rolling of eyes and sighing, dug in a drawer for a mask and continued to check me out at the register while I stayed back closer to the door. After she put down my debit card, I approached the counter and retrieved my card and bagged order. She said she needed me to sign the receipt. I told her she could sign for me and left the restaurant. We have been doing our best to support local small business, but can't continue to do so when they violate the regulations. The carelessness of this restaurant, which has been a favorite in the past, saddens me. Note that the mask requirement is posted on their entry door.

01/10/21 SUNSET GRILL AND BBQ 3418 WEST SUNSET SUITE A SPRINGDALE, AR 72762

From: Wufoo (no-reply@wufoo.com) Sent: Sunday, January 10, 2021 6:16 PM
To: ADH Environmental Health (adh.ehs@arkansas.gov)
Subject: Food Protection [#2452] Complaint/Feedback reported by: * Leslie Holcomb
Phone Number * (479) 426-8667 Email * leslier33@gmail.com
Date of Occurrence * Friday, January 10, 2020
Time of Occurrence * 6:14:00 PM
Name of Establishment * Sonic
Address * 2502 SE 14th St Bentonville, AR 72712 United States
Describe the violation or provide feedback below: *They messed my order up and the manager asked me to hand them the food back so the could take it back into the building

01/10/21 SONIC 2502 S.E. 14TH BENTONVILLE, AR 72712

From: Wufoo (no-reply@wufoo.com) Sent: Sunday, January 10, 2021 5:47 PM
 To: ADH Environmental Health (adh.ehs@arkansas.gov) Subject: Food Protection [#2451] Complaint/Feedback reported by: * Bill Moeller Phone Number * (479) 466-8436 Email * billmoeller@gmail.com Date of Occurrence * Saturday, January 9, 2021 Time of Occurrence * 5:54:00 PM
 Name of Establishment * Dominos Address * 2368 East Robinson Ave Springdale, AR 72764

United States Describe the violation or provide feedback below:

* The following is my order at Dominos. I picked up the order curbside at the store. When I got home and opened the boxes, I found the cheesy bread box was half empty. It was cold and not even the type I ordered. I called the store mgr. He said they had been busy but it appeared it was an employees dinner that I received. I did get a refund. I however am very concerned about the food safety at this location. Why are employees eating in the food prep and sales area? How can their food get given to a customer? How often does this happen? This is a very unhealthy situation especially during the covid situation. I hope you will inspect this location. I have a picture of what I received if you need it. Domino's #53172368 East Robinson Ave Springdale AR 72764 479-368-0123 Carryout Time: Approximately 17-27 minutes Order Details Order #: 140 Date: 01/09/2021 5:54PM The following order is being prepared at your store for Carryout: Quantity Description Amount
 1 Medium (12) Hand Tossed Pizza Whole: Ham, Pineapple, Robust Inspired Tomato Sauce, Cheese FREE
 1 Stuffed Cheesy Bread Options: Marinara \$6.99

01/10/21	4 employees at the drive thru window all wearing masks inappropriately. Specifically, around the neck. Not covering mouth or nose. Two in the kitchen doing the same thing.	DOMINOS SPRINGDALE	2368 E Robinson Ave Springdale, AR 72764
01/10/21	Not following mask mandate. Patrons and employees not wearing masks.	ZAXBY'S	104 CARNAHAN MAUMELLE, AR 72113
01/10/21	Not following social distancing guidelines.	KINGPIN SPORTS GRILL	2350 LAKEWOOD DR CABOT, AR 72023
01/10/21	We went into the lobby to purchase drinks this morning. Most of the staff were not wearing masks over their noses and mouths and some had them around their necks, including at least one cook. A group traveling in a passenger van were in there and none of them was wearing a mask but they were allowed to stay in the building, order and wait for their orders to be ready. I felt very unsafe.	MCDONALD'S	709 US-71 N Mena, AR 71953
01/09/21	While waiting for my order at the drive through I noticed a Manager lady on shift prepare my jamocha without a mask	ARBY'S-MARION	3226 I-55 Service Rd. North Marion, AR 72364

01/09/21	Complainant states: I was planning to shop at the Fresh Market at Pinnacle Hills in Rogers, Arkansas this past Sunday but when I arrived, I noticed several people going in the store without masks. Needless to say, I didn't enter the store. Aren't masks required in grocery stores ? And, if so, can someone kindly remind the owner/manager of this store of the rules?	THE FRESH MARKET STORE	2203 Promenade Blvd Ste 12100 Rogers, AR 72758
01/09/21	Hobby Lobby on Rogers Ave. are doing horrible jobs ensuring the shoppers in their store comply to mask regulations.	HOBBY LOBBY	Rogers Ave. Fort Smith , AR
01/09/21	Dead mice, dead bugs around restaurant, food undercooked, improper use of masks!	TAYLOR MADE CAFE .	283 Highway 365 Conway, AR 72032
01/08/21	a customer called the office to complain that she went to use the restroom to wash her hands and there was no hot water.	DENNY'S 9238	310 S SHACKLEFORD ROAD LITTLE ROCK, AR 72211
01/08/21	client called very upset about this restaurant; she quit her job as a cook in disgust because she may have been exposed to COVID-19 because the managers did not inform her at all. she also wants to complain that the restaurant is allowing more guests to come in which is far exceeding the capacity. she says they are throwing parties more than 10 people.	DAVE & BUSTER'S	10900 Bass Pro Parkway Little Rock, AR 72210
01/08/21	Roller grill, walk in cooler, ice machine and soda fountain machine all are soiled and need to be cleaned, there is also a lot of trash and debris around or behind these items.	1133 HWY 278 LLC	1133 Highway 278 W Monticello, AR 71655
01/08/21	client called office to complain that this restaurant is not following COVID-19 guidelines; employees are not wearing masks while they are cooking and preparing the food.	MCDONALD'S 5440	8400 WARDEN ROAD 1105 E. KIEHL AVE. SHERWOOD, AR 72116
01/08/21	Caller stated the main kitchen worker had been working sick and was in contact with everyone in the whole building while sick. Now said kitchen worker has tested positive and they are trying to keep it hushed and not tell anyone. Corrective action: discussed the complaint with the director on 1-26-21. She stated that the facility is following the guidelines and monitoring employee health. Individuals who are sick are not to come to work	KIDS UNLIMITED LEARNING	502 E. RACE STREET SEARCY, AR 72143
01/08/21	Caller stated that the facility is not enforcing the directive on face masks and that the food workers are not wearing face masks or gloves. The caller stated that the facility is very dirty and the floors needs to be cleaned.	SOUTHSIDE MARKET	1236 SOUTH WASHINGTON FORREST CITY, AR 72335
01/08/21	Complainant states: Facility is allowing students to return to the academy while positive for Covid-19 as long as they are wearing a mask.	CAREER ACADEMY OF HAIF	1000 Phoenix Ave. Fort Smith , AR 7290
01/08/21	Complainant states: The cashier - who also prepared my beverage - was not wearing a mask. There was another person in the building as well, but I couldn't tell if she was a patron or employee, who was unmasked and not actively eating/drinking anything.	HOMETOWN NUTRITION	7000 Jefferson PKWY STE B WHITE HALL, AR 71602

01/08/21	CLIENT called to complain that there are employees who are refusing to wear masks during a pandemic.	Dunkin' Donuts	10121 N Rodney Parham Rd Ste A Little Rock, AR 72227
01/08/21	Complainant stated that their cups were unclean, grill debris was on their food, and the sugar containers were not sanitized between customers.	HUDDLE HOUSE	7735 Sheridan Rd RD White Hall, AR 71602
01/08/21	Senor Tequila on Cantrell is allowing customers to walk in massless or mask below nose right now and not saying a word.	SENROR TEQUILA	14524 CANTRELL LITTLE ROCK, AR 72223

From: Chauna Bracy (chaunabrac@icloud.com) Sent: Friday, January 8, 2021 7:06 PM
 To: ADH Coronavirus (ADH.CoronaVirus@arkansas.gov)
 Subject: Violation in Fayetteville, AR
<https://www.facebook.com/100006440326447/posts/3468359413388702/>
 Violation of a lot of stuff at Papa John's in Fayetteville, AR. When my son had Covid a few weeks ago, contact tracers did not ask where he had been for the 2 days prior. I agree it's small gatherings but most of these people that are positive have been to school, gym, gas stations who rarely enforce masks, places to eat, or any place. Point is you always say it's small gatherings but there is an outbreak and Washington Regional is going to phase 2 surge Monday so you better do something!
 Thank you Chauna Bracy
 Sent from my iPhone
 Link to Facebook goes here: Susan Willis
 January 8 at 4:44 PM
 I am just posting these pics to let my local friends know that several of the employees at Papa John's in Fayetteville refuse to wear a mask inside the store. You may want to buy pizza elsewhere. The guy who had no mask at all finally went out to his car and got a mask when he saw I took his photo, but only after telling me that masks are NOT required there. He also wanted me to know his sisters are nurses and he understands covid. I reminded him of the city and state mask mandates. They allow customers inside to pick up pizza, while they are not wearing masks. They also walk out to your car or up to you not wearing masks and hand you your order. He said that they aren't actually owned by Papa John's, but are actually part of Ozark Pizza - so we don't have to obey the ordinance - Papa John's Pizza Lioneld Jordan Ozark Pizza Co. @arkansasdepartmentofhealth Shanon Hutchison

01/08/21	Caller is the Health and Safety coordinator at UPS in Fort Smith. Caller stated shed have but in at least 4 grievances because the center manager (Billy Childers) doesn't require the drivers or workers to wear mask...She stated she has voiced her concerns on multiple accusations but nothing has changed. And if no one wears their mask that puts her job in jeopardy when customers complain..	PAPA JOHN'S PIZZA 10	503 NORTH COLLEGE FAYETTEVILLE, AR 72701
01/08/21	Caller stated that the facility is not enforcing the directive on face masks and that the food worker stated that she is not going to wear a face mask. The store is filthy and the food is outdated.	UPS CUSTOMER CENTER	6715 S 28th Street Fort Smith, AR 72908
01/07/21		MARVELL AZ MART	555 Hwy 49 Marvell, AR 72366

01/07/21	Customer states that business is doing construction. Workers are making pizzas inside of a truck. The environment is unsafe for the employees and it is unsanitary for them to be making pizzas inside a truck.	LITTLE CAESAR'S	8500 Geyer Springs Rd Little Rock, AR 72209
01/07/21	patrons are bowling with no face mask; a lot of people are not social distancing. staff members who work at the snack bar are not wearing face masks and there are no hand sanitizers anywhere.	FIESTA BOWL	3817 N. HWY. 7 Hot Springs Village, AR 71909
01/07/21	Complainant states: I ordered my quarter pounder with bacon and a strawberry mocha frappe through door dash. The order to longer than expected. When I received my burger it was raw pink on the inside and black on the outside. This let me know that the cook cooked my meat in a hurry and carelessly. I was sick all night cause I ate two bites before I realized it was raw. I also contacted door dash about this issue and I took pictures. I am in total disgust and disappointment!	MCDONALD'S 4330	600 E BROADWAY North Little Rock, AR 72114
01/07/21	Complainant states: The cook there tested positive for Covid-19 and informed his work. He worked last Thursday when he was sick. The management has not made any employees quarantine that were in contact with him.	Popeye's Louisiana Kitchen #11721	East Centerton Boulevard Centerton, AR 72719
01/06/21	Staff is not wearing masks within the facility, especially at night time.	PIZZA HUT #2463	825 E Main St Ste B Blytheville, AR 72315
01/06/21	Complainant stated that employees were not wearing a mask or were wearing it improperly, not over the nose. No customers in the store were wearing a mask and no one was asking them to put one on they acted like it wasn't an issue. Complainant stated that it was in the evening when they visited the store.	JORDAN'S KWIK STOP #57	8878 Highway 1 N Colt, AR 72326
01/06/21	Lady called and stated that she went to the Walmart in Camden and that the floor freezer had Great Value bags of chicken that were piled over the load limit and that the chicken bags were at room temperature.	WALMART	950 California Camden, AR 71701
01/06/21	I just left Shops at Brickcity in Fort Smith, AR where wearing of masks was not only not being enforced but even the employees were not properly wearing them (down on chin). When our concerns were brought to the attention of an employee, we were completely ignored. I will not be shopping here again and I will be recommending that others do not either.	BRICK CITY EMPORIUM	3215 S 74th St Fort Smith, AR 72903
01/06/21	Caller stated that the water at the facility is undrinkable. She also said that there is mold and mildew build-up in the showers.	AR DEPT OF CORRECTION	2400 STATE FARM ROAD TUCKER, AR 72168
01/06/21	Complaint of roach in food	SAKURA	3000 JENNINGS LANE BATESVILLE, AR 72501
01/06/21	I just want to let someone know that the Ranch House in Harrison Ar is seating every table in there restaurant. There is no social distancing!! Their staff feels very unsafe. Thank you	RANCH HOUSE RESTAURANT	805 NORTH HWY 65 HARRISON, AR 72601
01/06/21	Caller reports that there are customers and workers not wearing masks.	RANCH HOUSE RESTAURANT	805 NORTH HWY 65 HARRISON, AR 72601

01/06/21	<p>Complainant states: Numerous customers walking into Chili's™s without mask. Greeter did not attempt to stop them. Numerous customers not wearing masks walking around tables with people eating. I complained to greeter since I was just by chance sitting facing entry. Got her attention and ask her why she isn't stopping people without masks. Then saw customers simply walking around without masks and asked our waitress why that was happening. She sent the manager over (Lauren) and Lauren apologized to my wife and me. I wii not go back to Chili's™s. I've not seen this much lack of caring about following state and cdc guidelines in any other restaurant. To me it's a major issue that needs corrected. All workers were wearing masks.Thank you,</p>	CHILI'S	1111 EAST OAK STREET 6820 LBJ FREEWAY LEGAL DEPT. CON
01/06/21	<p>client called WLR office to complain about this store. she says that this place needs to shut down. she says the whole place from head to toe is filthy. the bathrooms are dirty, all the floors are sticky and have never been swept. the drink machines have not been cleaned in a long time.</p>	DERMOTT SUPERSTOP	302 EAST SPEEDWAY ST. 302 EAST SPEEDWAY ST. DERMOTT,
01/06/21	<p>Phone call received ADH ECC:Record Number: ECC-78044Date: 01/06/2021 Time: 14:29:12Call Status: Non-Urgent *EPI HandledCall Follow Up Status: Caller is SatisfiedPoint of Contact: Dennis RussellContact Number: 479-459-0580F/U, BR, 1/8Complaint:Caller states the manager of Jam Mart said he does not have to follow the mask directive. None of his employees wear a mask and he does not want them to. The manager mentioned that the virus is a hoax. Caller did not get the name of the manager he spoke with.Notes:Jam Mart1275 W. Center StreetGreenwood, AR 72936</p>	JAM MART #9	1275 A WEST CENTER GREENWOOD, AR 72936
01/05/21	<p>Complaint said that they went to Dominos over the weekend and none of the employees were wearing masks.Covid Assessment performed on 1/5/21 with violations noted. The assessment is attached below. During the assessment, all employees were wearing masks.</p>	DOMINO'S (PIZZA CEAR INC	1013 McQuay Ave AVE POCAHONTAS, AR 72455
01/05/21	<p>Patrons inside Walmart walking around store without masks. Conducted routine inspection as well as COVID assessment on 1-6-2020. Observed patrons walking around the store without a mask. Manager stated that an associate is stationed at the door to tell people to wear a mask, but once in the store it is out of their control.</p>	WAL MART SUPERCENTER	3150 HARRISON STREET BATESVILLE, AR 72501

01/05/21	You need to make an after hour visit to the local bowling alley. From about 6:30 PM on, especially on league nights, Sun-Thurs, the majority of the bowlers aren't wearing masks, even the owner's husband never has one on. You see dishes drying on the sink drainboard and the people behind the counter don't wash their hands or wear gloves when fixing your food, then when you go to the bathroom theirs usually not any soap, sometimes no towels to dry your hands, there is definitely not 6ft between people sitting down visiting, this place needs to be checked out like you check the rest of the places and make them adhere to the standards set by your home office, the State. We all must work as a team to conquer this virus that is going around. Hope you crack down on our local places that are laughing at you. Conducted routine inspection as well as COVID assessment on 1-5-2021. Observed multiple players/customers not wearing masks while walking around.	HOLLYWOOD BOWL	557 NORTH CENTRAL BATESVILLE, AR 72501
01/05/21	Employees are not wearing masks.	LITTLE CAESARS	1311 Albert Pike Rd Ste C Hot Springs, AR 71913
01/05/21	Complainant stated that staff and customers were without masks at the time of their visit to the store.	DOLLAR GENERAL STORE #7301	Albert Pike Rd Royal, AR 71968
01/05/21	Complainant stated some customers and staff were observed not wearing masks.	Harp's Food Store	146 Thornton Ferry Rd Hot Springs, AR 71913
01/05/21	Complainant stated that food employee in drive thru-window made beverage drink incorrectly. After requesting correct drink, employee poured out beverage and used same cup to scoop ice and refill with correct beverage.	MCDONALD'S	325 S Martin St Warren, AR 71671
01/05/21	Employees not wearing masks at the establishment and not enforcing social distancing.	BENNY BOB'S BAR BEQUE	841 E Main St Blytheville, AR 72315
01/05/21	The complainant stated that the handwash sink in the deli/bakery has been stopped up for some time and the dishwasher is also not working.	KROGER 621-DELI	4407 Central Ave Hot Springs, AR 71913
01/05/21	client called to complain that this restaurant is not following COVID-19 guidelines; staff members are not wearing masks, tables are not 6 ft. apart.	LR SAMMIES	523 Center St Little Rock, AR 72201
01/05/21	I received a call from an employee that wants to report that this pizza hut is not following COVID-19 guidelines! a lot of the employees have been exposed to COVID-19; one employee tested positive and the managers are not making their employees quarantine and still have them go to work while being exposed.	PIZZA HUT OF BENTON	1202 Military Rd Benton, AR 72015
01/05/21	I received a complaint about Rush Bowls in Bentonville. The owner has COVID and was in the establishment yesterday, to "Make sure of things" she was on day 7 of her infection. The person complaining was not an employee, but the employee's mother. The owners husband is a physician that also has COVID and they "Don't believe it is that bad"	RUSH BOWL	3511 SE J St Ste 5 Bentonville, AR 72712

Complainant states: I witnessed the cooks at Pizza Parlour eating directly out of the food preparation containers. No masks were being used at the cash register while checking out customers. No handwashing took place after money exchanged hands before going back to make pizzas. The men making pizzas touched the ovens, pans, and multiple surfaces then went immediately back to making pizza. They also were taking the metal tool they use to move pizza around in the oven and touching the pizza to see if it was cooked. If I as a customer have to wear a mask and gloves to be make a salad at the salad bar, the employees should be required to wear a mask when checking customers out and while touching food during the preparation stages. I called to ask about their procedures and was told that gloves were not required during the preparation stages of the pizza. If gloves aren't required for employees, there should be some type of sanitation requirements for the employees handling food out in the open for everyone to see. My main complaint is these men were openly touching unclean surfaces and then touching and handling the pizza ingredients. Never is it ok for an employee to take meat out of a preparation container tear it in half and eat one part then throw the other part back into a container.

01/05/21

PIZZA PARLOUR 3

936 HWY 71 N ALMA, AR 72921

01/05/21 Caller states that the mask mandate is not being enforced.

BOB'S FOOD CITY

P. O. BOX 88 MOUNT IDA, AR 71957

From: Deanna Duplanti (gammycanrun@msn.com) Sent: Tuesday, January 5, 2021 8:24 AM To: ADH Coronavirus (ADH.CoronaVirus@arkansas.gov) Subject: Business with no masks This convenience store in Sonora is not mandating masks. VP Racing Fuels in Sonora 17410 US-412 Springdale, AR 72764 The man behind the counter was eating, wiped his mouth, then handled my items without hesitation. He did not wear a mask, there were at least 10 people shoulder to shoulder playing the games and when I asked him if they wore a mask in there and he said no we do not. Deanna DuPlanti 479-236-6296 Get Outlook for iOS

01/05/21

R AND S KOUNTRY STORE 17410 HWY 412 E SPRINGDALE, AR 72764

01/04/21 Caller stated she had a roach in her sweet tea

MCDONALD'S

202 EAST 22ND STREET STUTTGART, AR 72160

had an anonymous caller called the office to complain that this restaurant is not following general sanitation practices in their kitchen. client is a friend of one of the staff members and he walked in the kitchen and made his own inspection. he found black mold on the walls, freezers. food surfaces not clean, counters not cleaned, dirty floors that can cause a trip hazard; kitchen has a nasty smell and he found rotten green kitchen in the fridge that has not been thrown out.

01/04/21

TOWN PUMP

1321 REBSAMEN PARK ROAD LITTLE ROCK, AR 72202

01/04/21 client called W. Little Rock office to make a complaint since the Jefferson Co. office phone line is busy. she called to complain that this restaurant is not following COVID-19 guidelines; the employees and the manager are not wearing masks and they refuse to wear masks.

CHURCH'S FRIED CHICKEN 1601 CHERRY STREET PINE BLUFF, AR 71603

01/04/21	Complainant called and reported that employees in store have been exposed to COVID-19 from a family member that tested positive for COVID-19. Complainant stated that the family member is her coworker, and wanted to why employees are not quarantined and store closed.	ALON FOODMART	200 S Martin St Warren, AR 71671
01/04/21	Received complaint that employees were working with COVID-19. Conduct Covid inspection on 1/4/21. Spoke with manager about employee screening and quarantine. He stated he has no employees working with COVID and will follow quarantine.	La Alegria Mexican Store	945 N Central Ave Batesville, AR 72501
01/04/21	The above location and time, I purchased deep fried jalapeno peppers from the hot/buffet in the store. They were cold and when I bit into one it was saturated with water or some kind of liquid. I spit it out as I was afraid it would make me sick. I sent an email to Exxon, but said I would report it to you as it surely should not be served to the public in that condition.	JORDAN'S KWIK STOP #63	9595 US Highway 70 Proctor, AR 72376
01/04/21	Customer called complaining the Shakes on College, not wearing proper face mask.	SHAKE'S FROZEN CUSTARD	2835 NORTH COLLEGE FAYETTEVILLE, AR 72703
01/04/21	Caller stated that she bought catfish fillets from Love Fish Market and became ill a few hours after eating them. She also stated that she noticed they had coleslaw being stored at room temperature, however, she did not eat it.	LOVE FISH MARKET	1401 John Barrow Rd Little Rock, AR 72204
01/04/21	Lady called and stated that employees are handling ready to eat food with their bare hands and that customers and staff are not wearing face masks.	Veterans of Foreign Wars Post	115 Ouachita 212 Camden, AR 71701
01/04/21	Complainant states: I ordered pizza from the pizza place. They gave me raw pizza. I called and complained about my order, they asked me to bring the pizza back I'm in the middle of a corona virus pandemic. This virus has killed millions of people and is still thriving. I don't know about you, but me taking the pizza back after it's been in my house, going inside with the pizza, and then opening the pizza is a hazard. Everyone is supposed to be treated as hazardous during the his time in the pandemic. My question is who else have they put at risk of catching this deadly disease by having them bring food back into the establishment for viewing. This needs to be investigated. I value my life and the life of my kids and will not go back to the establishment because of what occurred tonight and how it happened. The virus could have been active and passed along by the way things transpired tonight. I am sending you this message so that you can be aware of the potential hazards individuals are facing being put at risk by others carelessness.	LITTLE CAESAR'S	3412 SOUTH UNIVERSITY LITTLE ROCK, AR 72204

01/04/21	Complainant states: The restaurant allowed a dog to sit in a customer's lap at a hibachi table while the lunch was being prepared. The dog was not a service dog, and dog was a small terrier. I asked the hostess the reason that she allowed a dog in the restaurant, and she said she asked the owner if the dog had shots!	TOKYO JAPANESE STEAKH(200 Dakota Dr Cabot, AR 72023
01/04/21	Complainant states: All 4 people working in the kitchen werenâ€™t wearing masks properly. One cook wasnâ€™t wearing a mask, one cook was wearing a mask below his chin, one cook was wearing a mask below her nose, and the hostess was wearing her mask below her chin.	Mellow Mushroom Pizza 16103 Chenal Pkwy Ste 900 Little Rock, AR 72223
01/04/21	Complaint of no gloves.	Flash Market #18 759 Heber Springs Rd Batesville, AR 72501
01/03/21	Complainant states: Standing in line awaiting to order we witnessed the young dark hair boy making pizzas with his bare hands and running his hands thru his hair several times then go back to making the pizzas. No hairnet no gloves. My friend asked him if he would glove up and he declined she told him she had witnessed him running his hands thru his hair. He just ignored us and we could see him continuing to do this constantly. But the worst is yet to come, when we went to take a seat in the dinning room to eat, they have a cat that lives in the restaurant and was on top of several tables with his anus on the table that customers were eating at. I have pictures of the cat. This place has no clue for food safety. I cannot believe they let a cat live in the dinning area of the restaurant with no regard to disease or bacteria. Please someone look into this before a sickness breaks out. Thank you, concerned citizen.	Norfork Brewing Company 13980 Highway 5 South NORFORK, AR 72658
01/03/21	Complainant states: The above location and time I purchased deep fried jalapeno peppers from the hot/buffet in the store. They were cold and when I bit into one it was saturated with water or some kind of liquid. I spit it out as I was afraid it would make me sick. I sent an email to EXXON, but said I would report it to you as it surely should not be served to the public in that condition.	JORDAN'S KWIK STOP #63 9595 US Highway 70 Proctor, AR 72376
01/03/21	Complainant states: full house. No separation of guests. Not following 66% capacity, distancing or waiting safety procedures.	IHOP 3837 CENTRAL 329 E. 51St. HOT SPRINGS, AR 71913
01/02/21	Complainant states: Every waitress or worker in this restaurant wore their masks below their nose. Some even had them below their chin. Saw one waitress pull her mask down while talking to customers. They were also letting customers in who were not wearing masks. Corrective action: spoke with the manager regarding the complaint, observed waitstaff properly wearing masks during the inspection	KJ'S RESTAURANT 616 HWY 367N JUDSONIA, AR 72081
01/02/21	Complainant states: Employee walking thru the store with no mask. About 10 customers with no masks. I was only in there a few minutes. Cashier had a face shield but it was pulled up. Was only a couple of feet from me. Covid Assessment performed on 1/5/21 with violations noted. The Assessment is attached below.	HARPS FOOD STORE #230 1609 N Thomasville Ave Pocahontas, AR 72455

From: Navarro, Donny (d_n143@txstate.edu) Sent: Saturday, January 2, 2021 1:05 PM To: ADH Coronavirus (ADH.CoronaVirus@arkansas.gov) Subject: Failure to enforce masks laws Hello. I wish to report that a business, U.S. Pizza, and its management allowed unmasked individuals dine-in/ order inside the establishment. I had chose purchase dietary goods here and as I was ordering, several individuals came inside not wearing face masks. I was to ask an employee to address the situation but one did. However the managers on duty allowed these people to remain maskless, despite the obvious concerns over possible exposure to Covid19 infections. I wish for your office to investigate why this happened as I take this matter very serious. The offending establishment is: U.S. Pizza 7322 W. Sunset Ave Unit A Springdale, AR 72762 I appreciate any efforts made on your behalf to allow necessary adjustments in order to ensure the wellness and health of all. Thank you-D.

01/02/21 Navarro Get Outlook for Android US Pizza of Springdale 7322 W Sunset Ave Ste A Springdale, AR 72762

Complainant states: I am reporting for my father. When he was eating at Pop's Grill in Wynne, Arkansas there was an employee there that was wearing a pink mesh mask that you could see through and feel her breath. When he asked her how does a mask even help its not really a mask. She stated that what good does a mask do anyway I will not wear a mask I will wear what I want to wear. He asked for a manager and told them what was said the situation was not fixed. We would like to remain anonymous**COVID Assessment conducted on facility on 1/11/2021. Also spoke with owner regarding proper mask usage.

01/01/21 Pop's Grill LLC 805 S. Falls Wynne, AR 72396

Complainant states: From drive thru, observed 3 staff improperly wearing masks and 1 not wearing one at all.

01/01/21 Slim Chicken 16105 Chenal Pkwy Little Rock, AR 72223

Complainant states: Buffet is not spacing out customer seating. Allowing customers to serve themselves food off the buffet without masks or gloves. Waitress took my cup for a refill and picked up another customers cup at another table and held the cups together touching as she walked to refill them and then again on the way back the cups were touching the entire time. I walked to the counter, paid for my meal, and the man asked done already? and I explained to him, that i was leaving because of the reasons listed above because we are in a pandemic and he just laughed it off. It is NOT funny. I have 4 children at home and a disabled husband that I do not want to catch this virus and potentially die. This establishment needs to be shut down if they cannot follow the proper procedures for operations during the pandemic.

01/01/21 ASIAN BUFFET 8345 ROGERS AVENUE FORT SMITH, AR 72903

01/01/21 BINGO place is packed every night. ARK-VETS INC. 2507 S Thompson St Ste 3 Springdale, AR 72764

12/31/20	Complainant states: Ordered pizza when went to pick it up one employee didn't wear a mask and the other had mask below mouth and nose. Have photos of incident if you would like them.	LITTLE CAESARS	1027 E Main St Blytheville, AR 72315
12/31/20	Complainant ate at El Matador last night for dinner (around 5ish) and started experiencing symptoms such as upset stomach, fatigue, and cramps around 8 p.m. His girlfriend started experiencing the same symptoms this morning. Complainant had a steven special to eat and the girlfriend had beef tacos, rice, and beans. They also shared chips, queso, and salsa as an appetizer.	El Matador Restaurant	2998 E 412 Hwy #10 Siloam Springs, AR 72761
12/31/20	Complaint stated that cashier was not wearing a mask that completely covered the nose and mouth. Complaint addressed in covid assessment attached to facility page 12/31/20	JORDAN'S KWIK STOP #40	4673 Highway 18 Cash, AR 72421
12/31/20	No mask worn in the kitchen. 1/15/21--ehs manager, forrest montgomery, called facility just to make them aware of the complaint. masks are not required in kitchen area so no violation of directive was done. talked to Shari, owner. also called and left a message to complainant explaining this as well.	SHARI'S DARI-DELITE	402 WEST COMMERCIAL OZARK, AR 72949
12/31/20	Caller stated employees were not wearing masks or wearing masks below their chin and employee at register asked him to removed mask so she could hear him better. COVID assessment on 1/4/21. Observed two employee wearing mask down below chin and nose. Provided manager copy of Face Mask Directive and Restaurant Directive.	LITTLE CAESARS PIZZA	1731 W Kingshighway Paragould, AR 72450
12/31/20	No mask. All locations that this customer has visited do not wear mask. He stated the location listed told him the do not require it.	KAUFMAN LUMBER	5100 Asher Ave Little Rock, AR 72204
12/31/20	Caller said he and a group of people that want to remain anonymous want to report a lot businesses in his town do not follow the mask and Covid guidelines. He stated Walmart, The Perfect Blend, Uncle Henry, and all of the locally own places.	WAL MART SUPER CENTER	1308 SOUTH ROCK SHERIDAN, AR 72150
12/31/20	From: Wufoo - no-reply@wufoo.com Sent: Thursday, December 31, 2020 8:30 PM To: ADH Environmental Health - adh.ehs@arkansas.gov Subject: Food Protection [#2413] Complaint/Feedback reported by: * Tanya Castella Phone Number * (479) 721-3252 Email * tanyacastella@hotmail.com Date of Occurrence * Thursday, December 31, 2020 Time of Occurrence * 5:30:00 PM Name of Establishment * Aoi Sushi Address * 211 NE A st Bentonville, AR 72712 United States Describe the violation or provide feedback below: * Tables were not six feet apart of each other, people were crammed in the space with less than 2ft in between tables.	AOI SUSHI	211 NE AST STE A Bentonville, AR 72712
12/31/20	Complaint of no signage, no mask by staff. Conducted covid inspection on 1/5/2021.	KUM & GO #379	3430 HWY 63 BLACK ROCK, AR 72415

12/30/20	Employees not wearing masks, one employee hacking and coughing. Conducted complaint inspection as well as COVID assessment. No violations related to complaint were observed.	SWEETIE CAKES	359 E Main St BATESVILLE, AR 72501
12/30/20	client called office to complain that she bought catfish fillets and when she got home, the fish had a very bad smell to it. also had a brown nasty color to it.	TOM'S FISH MARKET	2304 PIKE AVE. North Little Rock, AR 72114
12/30/20	Complainant states: THIS IS THE SECOND COMPLAINT FILED. Although this business did put a small sign up in the corner of their door after the first complaint, they are not enforcing it at all. Over the last 14 days (since the last complaint) I have observed both the owners and employees not enforcing or even mentioning to the many people coming in and out to put a mask on. They are simply ignoring this. Who is holding this business accountable for my health and safety? I would like their name, thank you.	PRAIRIE CREEK COVE	14449 EAST HWY 12 ROGERS, AR 72756
12/30/20	Complainant states: During lunch observed several violations of COVID protection measures:1) The order line has 2 quick order kiosk right next to the main line. There is not 6' of distancing and 9+groups of people are on top of each other all bunched up to place an order.2) Tables were used and not cleaned off by staff. you could see spill marks and bread crumbs.3) Order pickup is not a controlled area. There was a backlog of orders in which all customers report to the line and the establishment allowed maskless patrons to go back and forth breathing on the food to find their order.4) Drinks are from an open dispenser and not limited to one use. Refills with dirty cups are permitted. A simple visit to the establishment will reveal these non COVID compliant practices.	Panera Bread #6204	2812 Lakewood Village Drive Suite 100 North Little Rock, AR 72116
12/30/20	Complainant states: No mask, employees or workers	Jad & Matar Food LLC/DBA SI2000 Pike Ave.	North Little Rock, AR 72114
12/30/20	From: mara.cole@hotmail.com Sent: Tuesday, December 22, 2020 4:59 PMTo: ADH Coronavirus ADH.CoronaVirus@arkansas.govSubject: Casey's General Store in Bella Vista, AR Not sure you can even do anything about this, but I have been in the above referenced store 2 times in the last 3 months. Today, again, the clerks behind the cash registers are wearing their masks below their nose and one had her mask below her chin. This was around 1:30 pm today. Surely this is on camera. Sure hope someone makes this place abide by the Governor's mandate. Thank you. Mara Cole 479-841-6182	CASEY'S GENERAL STORE #2 Riordan Rd .	Bella Vista, AR 72714
12/30/20	Caller stated manager and employees not wearing masks, facility not requiring customers to wear masks or social distance.COVID assessment on 12/31/20. Observed employees wearing masks incorrectly and customers entering without mask. Provided manager copy of Face Covering Directive and Restaurant Directive.	DODGE STORE #6202	601 WEST KINGSHIGHWAY P. O. BOX DRAWER 1688 PARAGOU
12/30/20	Caller witnessed 7 patrons not wearing mask and employees wearing mask around neck area	DOLLAR GENERAL STORE #1006 WEST MAIN	DES ARC, AR 72040

12/30/20	Covid complaint about employees testing positive and still working and facility not closing for cleaning when employees tested positive. Issue addressed with Covid assessment 12/31/2020	KNAPP POULTRY SUPPLY & 4181 Prim Rd RD Prim, AR 72130
12/30/20	complainant states: Multiple employees not wearing mask or improperly wearing mask or not sanitizing condiments between use. Also, one server named Brandi who was wearing mask below her nose had her young daughter aged 10-12 yrs old waiting on tables and handling food and drinks. They are also refilling the cups on the table instead of bringing new ones.	COLTON'S STEAKHOUSE 120 CRAWFORD HOT SPRINGS, AR 71913
12/30/20	Employee with positive covid test.	DOLLAR GEN. 941 W. Kibler Hwy Alma, AR
12/30/20	Food prep areas in rooms by teachers no sufficient, Coffee filters used to place snacks on, water pitchers in rooms with no lids.	VAN BUREN 1ST ASSEMBLY 1014 Fayetteville rd. Van Buren, AR
12/29/20	Complainant stated employee was not wearing mask and believed employee was smoking marijuana inside facility due to strong smell. Site visit on 12.30.20. No evidence of smoking inside building. Observed customers without masks. Provided manager copy of Face Coverings directive.	DOLLAR GENERAL STORE #200 W. MAIN ST. PARAGOULD, AR 72450
12/29/20	Caller stated Junction 166 has two COVID positive employees and is allowing them to come to work. A COVID-19 Assessment was performed during a routine inspection on 12/29/2020 with violations observed. The assessment is attached below. The manager said they do not have any employees working who are positive with COVID-19. She said they do have an employee who tested positive recently, but they have not been to work since or in contact with other employees.	JUNCTION 166 3071 HWY 62 WEST POCAHONTAS, AR 72455
12/29/20	Complainant called and reported manager at facility was coughing and blowing his nose while taking order for food. Complainant also stated that manager did not wash hands or use hand sanitizer while standing in front of hand washing sink. Reported that pizza was terrible and crust was not done in the middle of pizzas ordered. Entire meal was 65.00 plus dollars. Complainant tried to reach corporate office but numbers given invalid.	MAZZIO'S PIZZA 407 FAIRVIEW RD. CROSSETT, AR 71635
12/29/20	Shortly before 7pm on 12/18/20, I was in the lobby of La Huerta Mexican restaurant waiting on my pick-up order. As I was waiting, an unmasked patron walked in and began talking to the employee at the cash register. Several employees walked by and looked at the unmasked patron and did not say anything to him. They allowed him to wait in the lobby for his food with other customers without a mask.	LA HUERTA 1052 HARRISON CONWAY, AR 72032

12/29/20	Complainant states: Hi I am from fort smith and I am out with my husband to eat for the day and we decided to go to the Asian buffet beside Massard Rd. and in front of Phoenix ave. If this is nothing of concern and I am wrong in anyway then feel free to just ignore this message. But we got here and there is nothing set up for the employees to hand us our food and there is nothing that states we should sanitize or wear gloves before grabbing our food. Another thing is that I went into the bathroom and it smelt like death. We even came back later just to make sure someone didn't take a smelly poop. I'm just very concerned about this. I feel like this would help SPREAD covid and not even begin to try and stop it.	ASIAN BUFFET	8345 ROGERS AVENUE FORT SMITH, AR 72903
12/29/20	Complainant states: Multiple employees not wearing masks. One was management and she didn't even have her mask on. I took a picture of her. As someone who is high risk and family members who are high risk I'm about fed up with restaurants especially leader ship within those restaurants not abiding by the state mandates.	Tropical Smoothie Cafe AR011517 Military Rd Benton, AR 72015	
12/29/20	Caller stated that at the pharmacy for Kroger market place that there were several people that had tested positive for Covid 19 and were Quarantining for the required length of time.	KROGER #409	1725 South Caraway Rd Jonesboro, AR 72401
12/29/20	client wanted to call and notify ADH that this bar is not following COVID-19 PROTOCOLS. he has some friends that work at this bar that have been tested positive for COVID-19 and the owners are not making their employees go to quarantine. said that his friends tested positive around 12/20/2020 AND they just reopened on 12/28/2020	LUCKY'S SPORTS BAR AND 1101 MURPHY DR. MAUMELLE, AR 72113	
12/29/20	a client called and wants a call back to this complaint. she went out bowling with her family in the afternoon around 5pm ish; she was there for 3 hours and she noticed that the evening crowd is filling up the bowling alley; people are not wearing masks or practice social distancing. every lane was full. she says that she has a video on her phone to show proof of this.	MILLENNIUM BOWL INC.	7200 COUNTS MASSCE ROAD North Little Rock, AR 72113
12/29/20	Complainant states: There is sewage coming out of the bathrooms and standing water coming out into the main aisle. There are signs up saying bathrooms out of order. I thought companies had to provide a clean sanitary restroom for employees.	WALGREEN 4017	8521 HWY 107 SHERWOOD, AR 72120
12/29/20	Complainant states: Two employees in kitchen area preparing and serving food without masks or gloves.	Popeyes Chicken #13105	10900 Colonel Glenn Rd Little Rock, AR 72204

12/29/20	Complainant states: Unsafe environment for customers and employees. A Ceiling fan fell on a child recently, employees smoke cigarettes and vape inside building. Water leaks from roof, No ventilation, Exhaust Fan broken. Minimal employee hand washing, No proper employee training. Cockroaches in building. No light in walk in freezer. Extension cords run throughout building. No customer or employee masked. Food products stored on ground. Damaged walls, floors, and ceilings. Not a disgruntled employee. I'm a concerned mother of an employee. There is much more.	BOB AND WANDA'S CAFE	216 FORT STREET BARLING, AR 72923
12/28/20	Popeye's employee counted money and then touched food without washing hands. Complaint inspection and COVID assessment completed on 12.28.20. Observed multiple employees without masks/wearing masks incorrectly. Observed employee wash hands, skip drying, and proceed to don gloves. Manager agrees to comply.	Popeyes Restaurant	2001 W Kingshighway Paragould, AR 72450
12/28/20	Exxon 876 Batesville Blvd Not enforcing social distancing, not wearing mask, or enforcing the customers to follow the law. been in there multiple times and nothing has changed. Conducted COVID assessment on 12-28-2020. Observed staff not wearing masks upon entering facility, as well as patrons not wearing masks. Manager stated that they were told not to turn away customers who refuse to wear a mask.	EXXON TIGER MART 102	876 BATESVILLE BLVD. BATESVILLE, AR 72501
12/28/20	Complainant states: roaches on food by one of the workers but she is afraid to say anything, says someone already got fired for saying something	HARDEE'S 1500998	201 ROCK STREET SHERIDAN, AR 72150
12/28/20	Complainant called and reported staff at facility not wearing masks correctly; masks are worn under chin. Complainant stated this was observed during shopping at facility before Christmas and today during call.	SUPER VALU FOODS	510 NORTH MAIN WARREN, AR 71671
12/28/20	Complainant states: Employees and customers not following masking protocols required by state. Walked in and turned right back around	JAKE'S PIZZA	74 MAIN STREET WEST FORK, AR 72774
12/28/20	Complainant states: I went to Steak n Shake on Saturday and I wanted to report that they are breaking covid violations. No employees were wearing masks properly, I saw no gloves on any employee they weren't wearing hair nets either	Steak N' Shake	2205 Dave Ward Dr Conway, AR 72034
12/28/20	Complainant states: The carhop that delivered our food was not wearing a mask. Only was able to see two employees inside at the time we were there. The second employee was also not wearing a mask. Very few people in Dewitt wear a mask. Would probably be worth a trip to check that all restaurants are obeying covid protocols, especially those directly involved in the preparation and delivery of food.	SONIC DRIVE IN	S 1800 S Whitehead Dr DR DEWITT, AR 72042

12/28/20	Complainant states: Not requiring patrons to wear masks. It is duck season so a lot of out of town guests are in town. Not a single person walking into the restaurant had a mask on. All employees had them on but the majority were wearing them improperly (nose out) or taking them off periodically while talking with staff or patrons	AMECA CAFE	1836 WHITEHEAD DRIVE DEWITT, AR 72042
12/28/20	Complainant states: Owner/cook (only employee)does not wear a mask or gloves why preparing food. He is also using the same cooking utensils for different food orders without cleaning them. He doesn't wash his hands while cooking. Due to Covid, this has to be against code.	BIG E AND CAFE	2874 Highway 165 S WILMOT, AR 71676
12/27/20	Complainant states: The employees were not wearing masks appropriately (no one had a mask that covered their nose, including management). Patrons were not being seated apart from each other. Every time the server came to our table she would pull her mask down to talk to us.Complaint addressed on 12.29.20 in covid assessment attached to facility page.	BUFFALO WILD WINGS	1503 Red Wolf Blvd Jonesboro, AR 72401
12/26/20	Complainant states:I pulled up to pick up my order and none of the employees were wearing mask. At least four of them were standing shoulder to shoulder making pizza at one point. I called in to cancel my order and let them know it was because they were not wearing mask. Also let me add that none of the employee were wearing gloves.addressed during covid inspection on 12-28-2020	PIZZA WORKS	3505 HARRISBURG ROAD RD JONESBORO, AR 72404
12/26/20	Complainant states: Not wearing masks. Multiple people. I have photos of them not wearing masks, and talking loudly/yelling in an area where food is being made	SONIC DRIVE IN	613 WEST CENTER ST. SHERIDAN, AR 72150
12/26/20	Complainant states: Not a single person in the kitchen was wearing a mask. Everyone was cooking in a tight space and talking over the food with no mask on. There were about 10 people in the kitchen and only 2 wore masks. I saw someone speak over my pizza while they cut it. Please investigate this. This is dangerous.	DELUCA'S PIZZA	831 Central Ave Ste 100 Hot Springs National Park, AR 71901
12/24/20	Complainant states: No one is sanitizing tables after people leave. They aren't even cleaning them at all.	BURGER KING	5323 Rogers Ave Fort Smith, AR 72903
12/24/20	Complainant states: Soap dispenser in men's bathroom not functioning	MCDONALD'S #34354	467 Gentry Blvd Gentry, AR 72734
12/24/20	Complainant states: Strong foul odor in the building. My shrimp fried rice yesterday evening tasted and smelled like the foul odor of the building. Made me gag and I spit the food out. Concerned about what the smell is and how it has contaminated the patrons dishes. Furthermore the floors don't appear to be clean in the store or the restaurant. How can they properly clean the floor if there are cracks and is not leveled?	MR. CHEN'S	3901 S University Ave Little Rock, AR 72204

12/23/20	<p>Complainant states:As an employee, I am reporting an obscene amount of roaches. They are under the sweet tea, by the front window during the day, on the cookies, in the ice-cream machine and in the urns that hold tea and coffee and even in the machines that make frappes. It is bad, so much so that one of the other employees got an ice-cream on their break and found a roach in it. It is far beyond just a few, there are baby ones everywhere and no one has made an effort to get rid of them. I would really like to see this resolved because it not only is unsanitary for customers but it makes me afraid to take my belonging into the building in fear that I might take some roaches home with me without knowing. Thank you for your consideration</p>	MCDONALD'S 25722	207 W Main Street Farmington, AR 72730
12/23/20	<p>Complainant states: 1) Not properly wearing masks: Two employees with fully exposed noses handling food. One removed the mask from their mouth to speak.2) Longer than shoulder length hair down while handling food (touched hair and didn't wash hands).</p>	WHOLE HOG CAFE	1400 SE WALTON BLVD STE 48 BENTONVILLE, AR 72712
12/23/20	<p>customer states she stopped at Sonic for a drink and noticed that the carhop was eating food with her gloves still on. She then started licking her fingers, wiped her hand on her butt, and then picked up a tray to serve to a customer. She spoke with the manager and he stated that he would have her take her gloves off and wash her hands. By that time the manager had mentioned it to the young lady and her and other employees started mocking the complainant. The car hops kept looking at her and laughing and pulled her masked down and coughed over all of the drinks that were in front of her.</p>	SONIC DRIVE IN	728 NORTH MAIN HARRISON, AR 72601
12/23/20	<p>Customer states that no one in the restaurant was wearing masks or social distancing. Servers were not wearing masks as well.</p>	COUNTRY KITCHEN	4322 DOLLARWAY ROAD PINE BLUFF, AR 71602

12/23/20	<p>On Sunday December 20, about 3pm my husband and I went to the Family Dollar Store on shopping way in West Memphis Arkansas. As we walk in the door, I have my mask on (correctly) my husband does not have one on, he has a medical letter in his wallet saying he can not wear one. There is an employee who I find out was the manager at the door, as soon as we walk on she says sir you need a mask, before he can get anything out she says sir you have to have a mask, most of the time I would have explained the situation but her mask as well as another co-workers mask are under there chin. I spoke up and said mam you donâ€™t have your mask on she said yes I do, I respond with it is on your chin her response was it doesnâ€™t matter where it is as long as I have it on. I asked for the manger she claimed she was the manger I asked for the manger above her, her response was I donâ€™t know you will have to call the main number. She nor the other employee put there mask on correctly. As a manager you set what is expected out of your employees and your costumers, you canâ€™t expect something you are not doing and she said her mask on her chin was enough (not covering mouth or nose) that as long as she had it on that corporate and the health department would tell me the same. Her name was jenal. My information isLaDonna Frazier9014091424. Maybe you should send someone to check on that. Thanks in advance</p>	FAMILY DOLLAR STORE #23209 SHOPPINGWAY BLVD SUITE B WEST MEMPHIS, AR 72301
12/23/20	<p>Complainant states: All 3 of the employees working in Papa Johnâ€™s this night were not wearing masks or face coverings of any kind while preparing food and interacting with customers.</p>	PAPA JOHN'S PIZZA 685 / Oz1108 1/2 WEST ROBINSON SPRINGDALE, AR 72764
12/23/20	<p>Complainant states: Carhop seen at multiple cars, including ours with mask on chin.Complaint addressed on 12.29.20 in covid assessment attached to facility page.</p>	SONIC 10314 HWY 63 BONO, AR 72416
12/23/20	<p>Complainant states: They arenâ€™t wearing mask at all in the kitchen. Not sitting people correctly and even the owner or manager (canâ€™t tell) is wearing a mask but around her chin I have pictures of people in kitchen</p>	LUIGI'S PIZZA 22000 1-30 BRYANT, AR 72022
12/22/20	<p>Complainant states: No social distancing. As an employee we are playing the odds that you wonâ€™t be there after 7pm. All tables and barstools are opened up. Very poor sanitizing practices. Iâ€™m concerned for my safety.</p>	JJ'S GRILL SPRINGDALE 5320 W Sunset Ave Ste 185 SPRINGDALE, AR 72762
12/22/20	<p>Complainant states: not following seating rules, sever not wearing gloves.</p>	HILLCREST STATION 2712 Kavanaugh Blvd Little Rock, AR 72205
12/22/20	<p>Lady stated that she ordered an all beef hamburger at the McDonald's in Fordyce, Ar. She stated that once she took a bite of the hamburger she discovered that the hamburger was still raw in the middle. She stated that she spoke to a manager about the raw hamburger.</p>	MCDONALD'S 1230 N Edgar Fordyce, AR 71742

12/22/20	<p>Caller stated that the room she paid for had bed bugs all over it. She asked for a refund and the manager refused. Her family had to sleep in their car all night because they refused to sleep in the room they paid for. She drove from Texas. Room number 115.</p>	RODEWAY INN AND SUITES 2401 WEST 65TH STREET LITTLE ROCK, AR 72204
12/22/20	<p>Two customers ordered take out from Saffrons and got sick on the weekend. Customers claim it is noravirus. One customer ordered chicken masala and the other a vegetarian dish. No mask wearing when they got their order.</p>	SAFFRON INDIAN CUISINE E401 W Watson St Ste 203 Fayetteville, AR 72701
12/22/20	<p>Jamie McGinnies called in stating that Renee's in Black Rock has roaches crawling everywhere. The walls, seats, just everywhere. She states that this is not the first time.</p>	RENEE'S RESTAURANT 3430 HWY 63 NORTH P O BOX 68 BLACK ROCK, AR 72415
12/22/20	<p>Waitress wearing mask down under chin. Addressed complaint in covid assessment on 12.23.20, attached to facility page.</p>	RED LOBSTER #6371 2642 Stadium Blvd Jonesboro, AR 72401
12/22/20	<p>a client called this office to complain that both customers and employees are not wearing masks at this gas station.</p>	WHITE OAK STATION #8 1001 Hwy 65 North Harrison, AR 72601
12/22/20	<p>COVID Assessment conducted on facility 1/11/2021.</p>	WAL MART SUPERCENTER 800 HWY 64 EAST WYNNE, AR 72396
12/22/20	<p>I have a friend who is pregnant that was recently hired at this Walmart store in Malvern that they are not following COVID-19 guidelines. she wants to remain anonymous. they are letting the employees and customers not required to wear masks. she told me that employees are showing up to work sick and also have covid as well. I am worried she is gonna get sick. she also told me that the managers are keeping this a secret from the other employees.</p>	WAL MART SUPERCENTER 1910 MARTIN LUTHER KING MALVERN, AR 72104
12/22/20	<p>client called the office to complain that none of the employees are wearing masks and not following COVID-19 guidelines.</p>	ADA INVESTMENT INC. 3821 Edison Ave Benton, AR 72015
12/22/20	<p>Complainant states neither worker behind counter was wearing a mask.</p>	WHITE OAK STATION #35 2000 S Promenade Blvd Rogers, AR 72758
12/22/20	<p>Received a complaint about American Legion in Pochahontas on 12/22/2020. On Wednesday nights around 6:30, they have a buffet, band, and dancing. The person complaining said no one ever wears a mask in there. Covid Assessment performed during a routine inspection on 12/23/2020 with violations observed. The facility said they have not been serving food or having large events. They did say they have been allowing dancing, but have not had a band recently. No customers were in the facility during the assessment. The assessment is attached below.</p>	AMERICAN LEGION 61 BELLVIEW RD POCAHONTAS, AR 72455
12/22/20	<p>a former employee called the health dept to complain that this convenience store is very unsanitary and also not following COVID-19 guidelines. examples are employees are not wearing masks or gloves, not washing hands even after returning from their cigarette break, not washing utensils like pizza cutters, ignoring the issues of a rat or mice infestation. the former employee says that there rat or mice droppings all over the store.</p>	JORDAN'S KWIK STOP #39 101 WEST BROAD LEPANTO, AR 72354

12/22/20	Patron: I am sure this location is C4 Nightclub in Fayetteville, on Dickson Street. I've been there several times and recognize this space. The videos show dancing in the nightclub, which I thought was currently not allowed. Two videos show few people wearing masks, no social distancing, and in the other, where the light is brighter, it appears no one is wearing a mask.	C4 NIGHTCLUB	509 W Spring St Ste 250 Fayetteville, AR 72701
12/22/20	Complainant states: Staff and cooks are not wearing masks to cook and serve food despite Covid regulations addressed during coronavirus assessment on 12-29-2020	DEMO'S BBQ SMOKEHOUSE	1851 SOUTH CHURCH STREET JONESBORO, AR 72401
12/22/20	Complainant states: Three waiters/waitresses wearing masks und3r kmose and/or under chin. Two cooks no masks or one later put on one but wore under chin! The one with no mask even walked around the restaurant talking to waiters &! waitresses! I have a few pictures.	TGI FRIDAY'S	1105 E Oak St Conway, AR 72032
12/22/20	Complainant states: I am a former employee, this bar is absolutely disgusting. It was when i worked there and still is now, while working there I would attempt to keep things clean and have found mold directly under drink glasses, inside the fridge, inside the ice bin, and behind the beer taps. I know of two instances in which out of date eggs were served to customers, along with raw chicken. There has been a giant hole in the roof for months as well as in the wall of the kitchen.	BOAR'S NEST	4404 W WALNUT ST. ROGERS, AR 72756
12/22/20	Caller stated that she visited Qdoba and that the employee behind the counter was not wearing a mask. Complaint addressed in covid assessment on 12.23.20, attached to facility page.	QDOBA MEXICAN GRILL	2935 Parkwood Rd Jonesboro, AR 72401
12/22/20	I have seen some reports from employees of Heights Taco & Tamale in Little Rock that multiple employees have tested positive for COVID-19 in the past 72 hours but the restaurant has continued with normal operation without any deep cleaning or further testing of other employees. One of the employees even worked 2 shifts while being positive. Please send an official to the restaurant for further investigation.	HEIGHTS TACO & TAMALE	5805 Kavanaugh Blvd Little Rock, AR 72207
12/21/20	Employees observed not wearing masks	PIZZA HUT #1380	4438 Camp Robinson Rd North Little Rock, AR 72118
12/21/20	Staff is not wearing their masks properly and they are not requiring anyone that comes in the store to wear a mask.	DOLLAR GENERAL STORE #2415	Broadway St Ste A Little Rock, AR 72206
12/21/20	Complainant stated employee was not wearing face mask in the establishment, which prepares and sells hot food. This has been the case each morning of the past week.	JUMP START 101	160 N Main St Devalls Bluff, AR 72041
12/21/20	Complainant stated this restaurant needs to be inspected by a government health agency ASAP. The food has been in poor quality for quite some time, but people are starting to report seeing bugs inside the restaurant and in the food they are selling. Please send someone out to inspect them and close them down if they are not going to clean up!	LUCKY GARDEN	905 HIGHWAY 65 MC GEHEE, AR 71654

12/21/20	Complainant states: Bought a hamburger and the bottom of the bun looked like it had been eaten by a mouse. Didn't say anything to the manager I was so grossed out just left. Please inspect before someone get sick.	Sonic Drive-In	5400 Landers Rd North Little Rock, AR 72117
12/21/20	Allowing customers to enter the business without wearing masks and allowing the workers to wear masks under their nose.	FOOD GIANT #3477	FOOD S7507 CANTRELL LITTLE ROCK, AR 72207
12/21/20	12.21.20 facility was packed with customers not following the 66% capacity requirement or social distancing complaint addressed with covid assessment attached to facility page.	SKINNY J'S	205 MAIN JONESBORO, AR 72401
12/21/20	Complainant states that the facility is seating tables three feet apart and back to back in dining areas both inside and outside.	SUSHI HOUSE INC	2501 SE 14TH STREET #5 BENTONVILLE, AR 72712
12/21/20	Staff not wearing masks	VAULT	723 Central Ave Ste 100 AVE STE 100 Hot Springs, AR 71913
12/21/20	Complainant states:(2) employees disregarding proper mask wearing protocol by wearing a mask but covering only the mouth but not nose at the same time. Masks essentially were being worn like chin straps with blatant disregard for appropriate use. 1 employee was in food preparation. The only (Female) was a floater going between the food prep area and the floor with customers.	US PIZZA CO MCCAIN	4001 MCCAIN PARK North Little Rock, AR 72116
12/21/20	client called to complain that this restaurant is not following COVID-19 guidelines; client went inside the restaurant to pick up his order and he saw all the cooks in the back of the restaurant that no one had a mask on. client left and did not want his food.	PIG AND CHICK BBQ	7824 HWY. 107 SHERWOOD, AR 72120
12/21/20	They are not enforcing the mask mandate. About 3 customers in the store were not wearing masks and an employee stated they were not going to force customers to wear masks.	FORREST TOWER FOOD M/13487	HWY. 167 N HENSLEY, AR 72065
12/21/20	Complainant works there and employer is not enforcing mask mandate nor the use of gloves handling food. No temperatures are being checked. Complainant feels unsafe working there.	McDonald's 32901	1440 Dave Ward Dr Conway, AR 72034
12/21/20	Complainant states: Witnessed manager (Jason, I believe was his name) touch my sandwich with his bare hands without washing them first. He had touched the phone, counter, visited customers and other things before. There was also a child (about 6-7) that he carried behind the counter. Hostess mask was not covering nose. Did not take food after the manager handled it without gloves on told them to keep it. There were two other people in my party who also witnessed it. Conducted complaint inspection on 12-22-2020. No violations related to complaint were observed. Also conducted COVID assessment.	U S PIZZA	60 BATESVILLE BLVD. BATESVILLE, AR 72501
12/21/20	Caller reporting that she visited the Dollar General store on 12/21/20 and witnessed the employees not requiring customers to wear mask. Caller also states the employees are not wearing mask. Caller asked one employee not to come down the aisle where she was due to the employee did not have a mask on, and the employee became upset. Caller did not get any of the employees names.	DOLLAR GENERAL 10534	616 N FOURCHE PERRYVILLE, AR 72126

Complainant states we were at Gusano's in Rogers, AR. None of the kitchen staff was wearing a mask the entire time we were in the restaurant. The wait staff did wear them while at tables, but pulled them down frequently in the food prep area. This was Saturday 12/19 at 2:00 PM. Response from Central Office to complainant: Most employees in a restaurant are required to wear a mask while indoors. There are exceptions for cooks in the back of the restaurants, though they are still encouraged to wear one. We do take complaints regarding non-compliant businesses and follow-up with them to ensure compliance. Any businesses you see that are not following the State-issued Directives for COVID-19 needs to be

12/21/20	submitted to ADH, whether by email or to our call-center (1-800-803-7847).	Gusanos Pizzeria	2603 W. Pleasant Grove Rd. Rogers, AR 72758
12/21/20	Complaint of people not wearing masks. Covid inspection on 12/23/20.	FLASH MARKET PLEASANT	370 Main St Pleasant Plains, AR 72568
12/21/20	No gloves and no masks.	ROLLING PIN CAFE LLC	2565 EAST HUNTSVILLE RD. FAYETTEVILLE, AR 72701